SML
Global Apparel Branding & Packaging

E-Platform ordering

V2 03/24/2020

Before you start…

Global Apparel Branding & Packaging

You will need…

1. http://ep.sml.com/
2. E-Platform username and password.
3. PO number
4. 5-10 minutes…

INDEX

SML
Global Apparel Branding & Packaging

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SML
Global Apparel Branding
& Packaging

Manual Ordering

E-Platform- EDI ordering

Step 1: Login authorization

Global Apparel Branding & Packaging

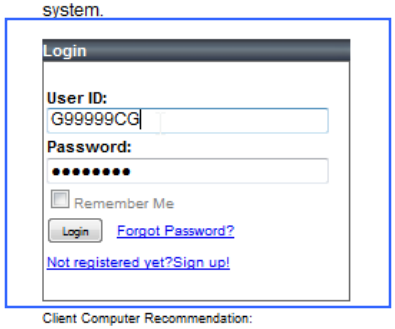
Language option

Welcome to SML's On-Line Ordering System:

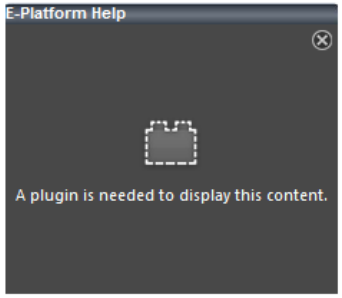
E-Platform

E-Platform is the global SML web ordering platform offering customers and SML employees the ability to place and process orders through one centralized system.

Enter Account Info.



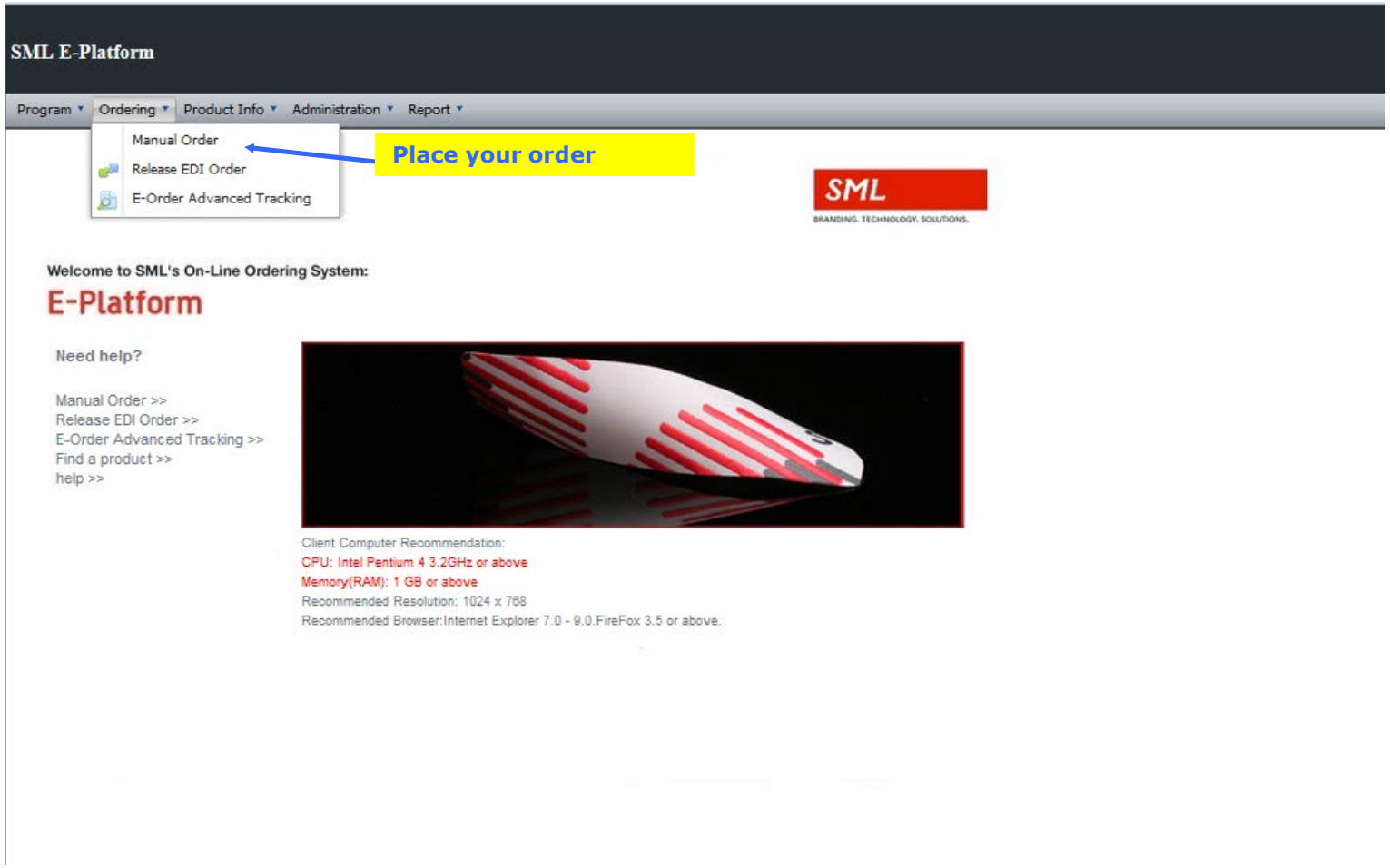
Client Computer Recommendation:
CPU: Intel Pentium 4 3.2GHz or above
Memory(RAM): 1 GB or above
Recommended Resolution: 1024 x 768
Recommended Browser:
Internet Explorer 7.0 - 9.0.
FireFox 3.5 or above.



E-Platform- Manual ordering

Step 2: Manual ordering continued

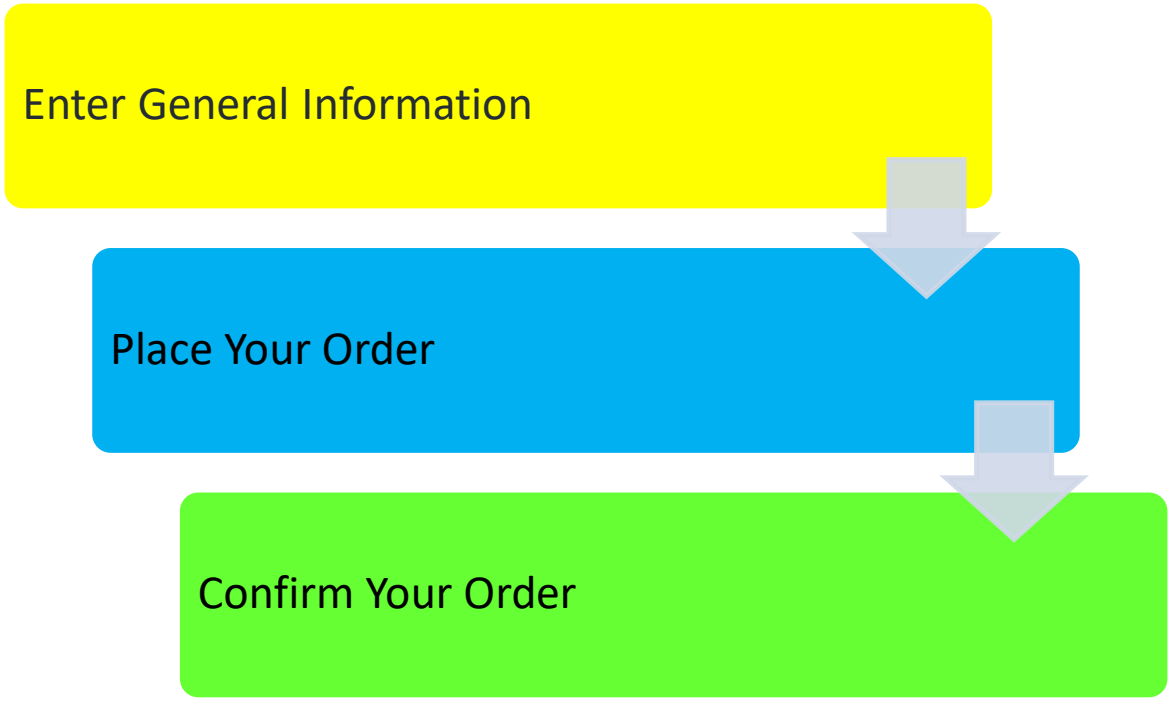
Global Apparel Branding & Packaging



E-Platform- Manual Ordering

3 steps during the order process

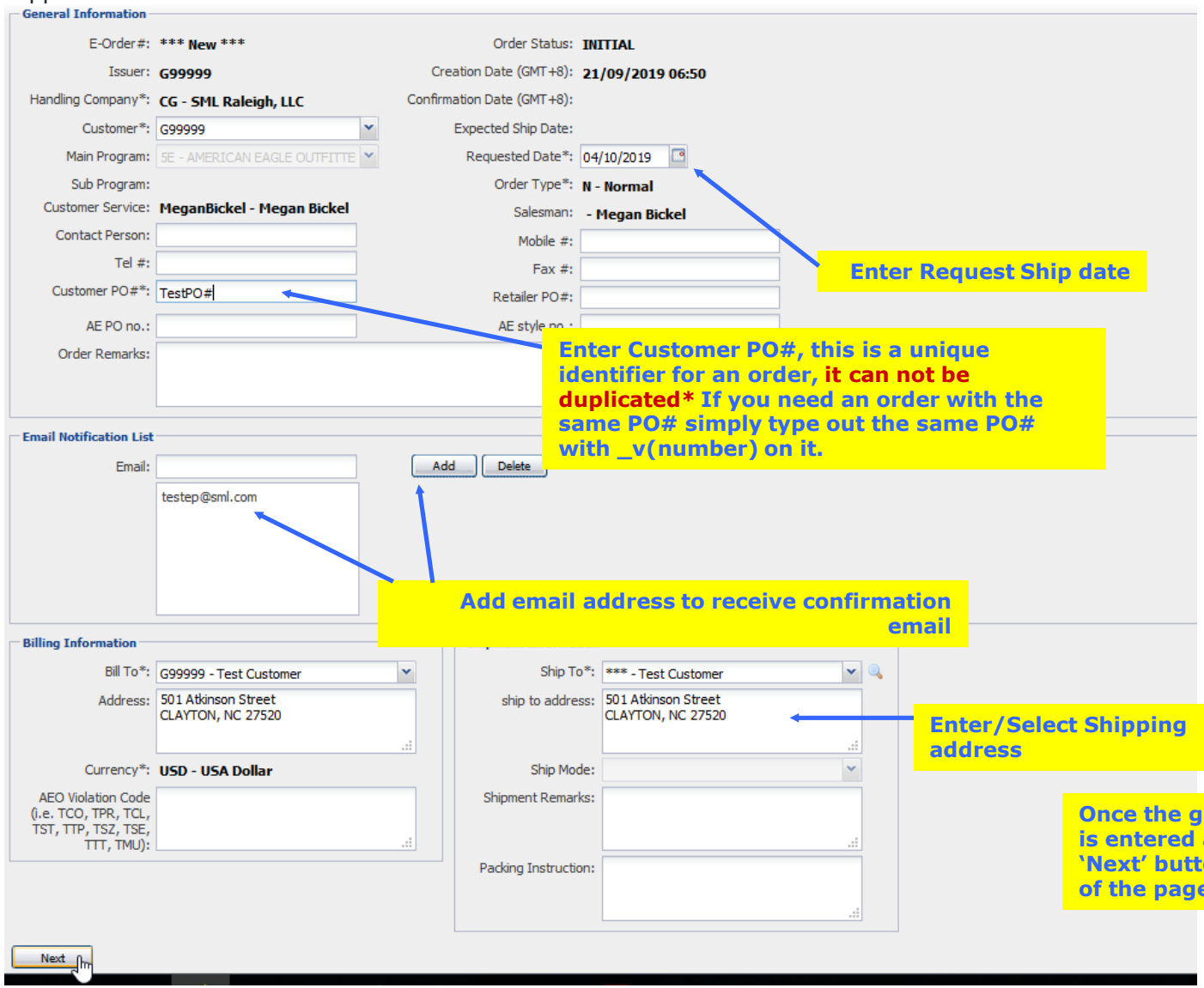
SML
Global Apparel Branding & Packaging



E-Platform- Manual ordering

Step 3: Enter in general information

Global Apparel Branding & Packaging



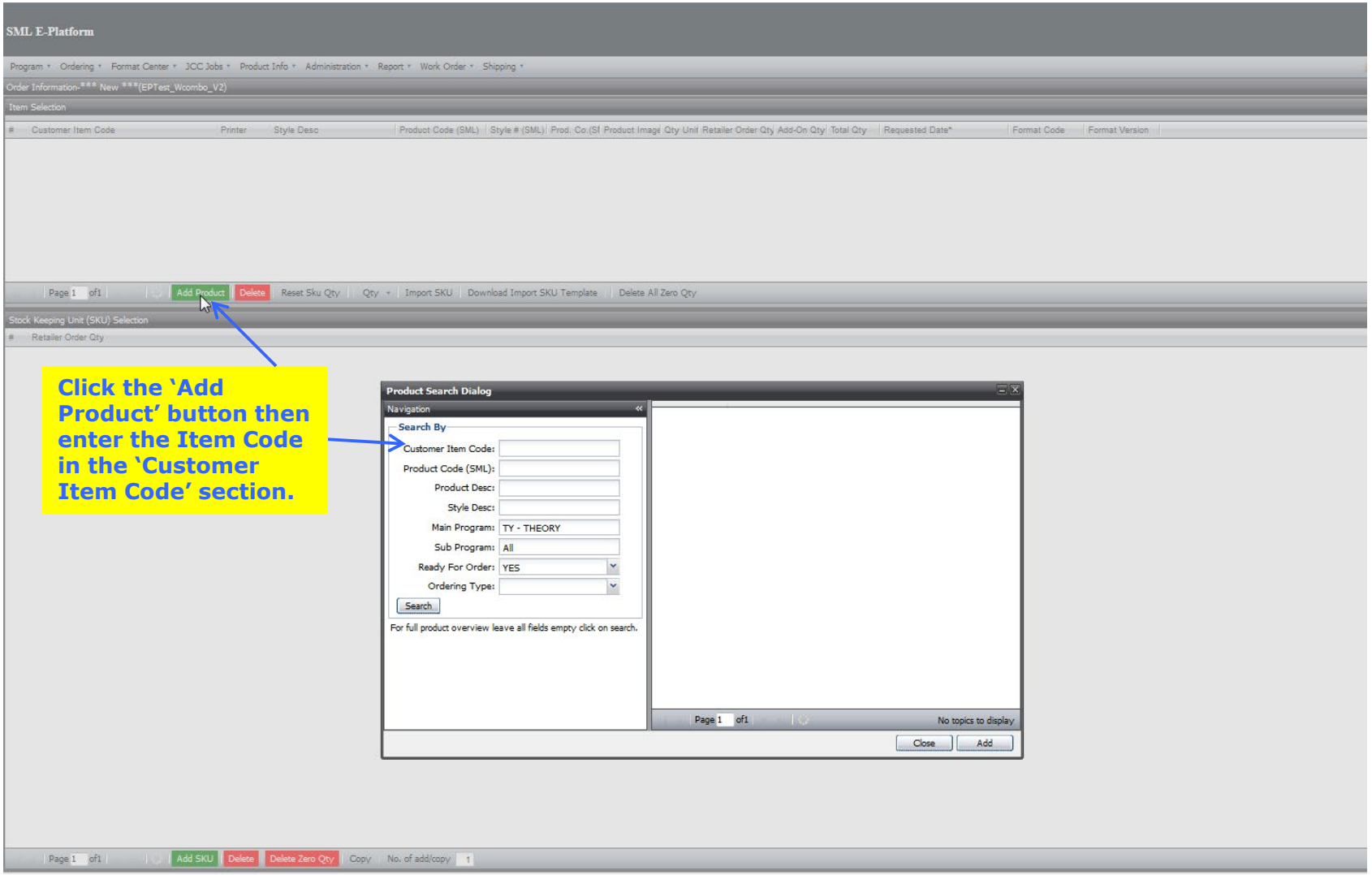
Violation codes:

- TCO: Color Change TPR: Price Change
- TCL: Class Change TST: Style Change
- TTP: Wrong Ticket Type/Chg TSZ: Size change
- TSE: Ticketing System Error TTT: Vendor Compliance Placing Ticket Orders
- TMU: Move Units

E-Platform- Manual ordering

Step 4: Adding products

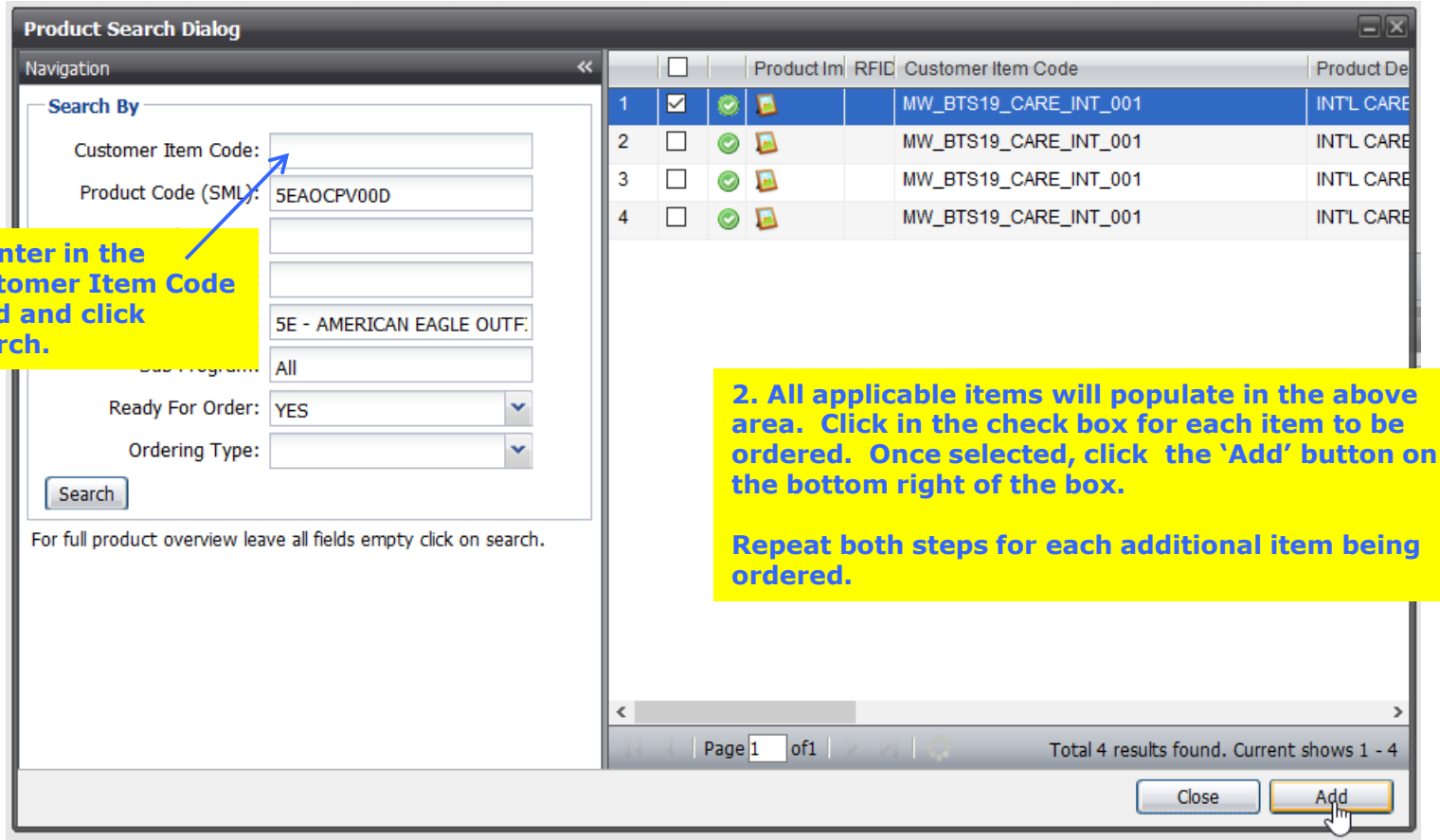
Global Apparel Branding & Packaging



E-Platform- Manual ordering

Step 5: Searching for items

Global Apparel Branding & Packaging

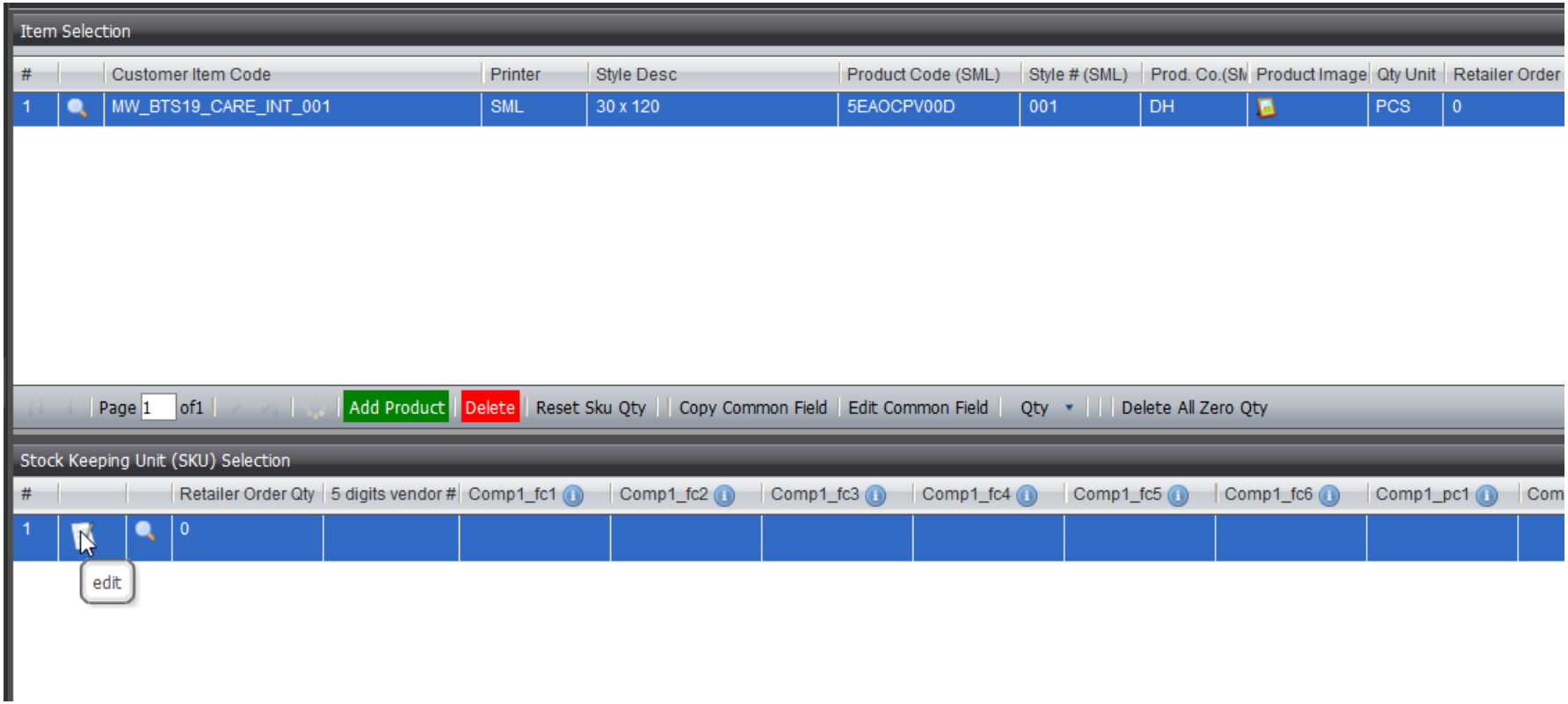


E-Platform- Manual ordering

Step 6: Editing SKU information for manual items

Global Apparel Branding & Packaging

To edit care labels please click on the notepad icon and a new page will come up.



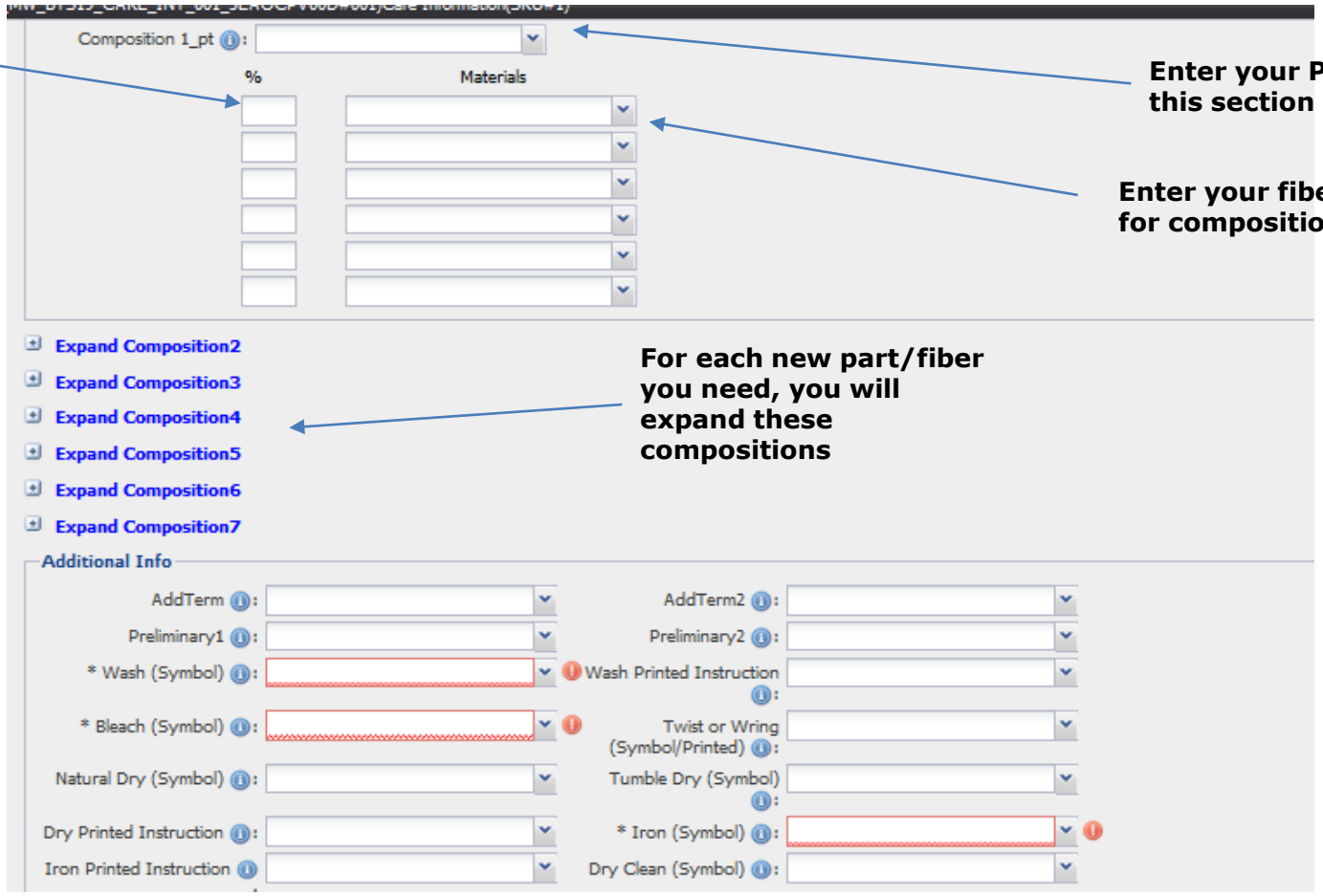
E-Platform- Manual ordering

Step 6a: Entering SKU information

Global Apparel Branding & Packaging

Add all fibers and content in the boxes below (continued on next page)

Enter the percentage, they must go highest first and lowest last, even for other fibers



Enter your Part in this section

Enter your fiber(s) here for composition 1

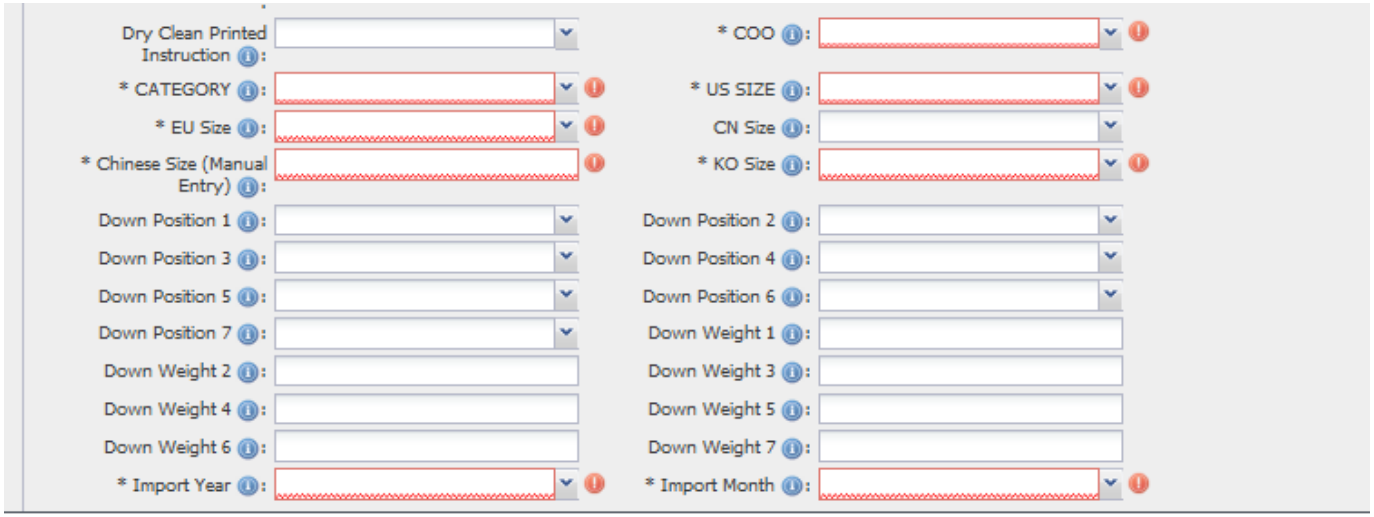
For each new part/fiber you need, you will expand these compositions

E-Platform- Manual ordering

Step 6a: Entering SKU information cont.

Global Apparel Branding & Packaging

Add all sizes, Country of Origin (COO), down content or import year below



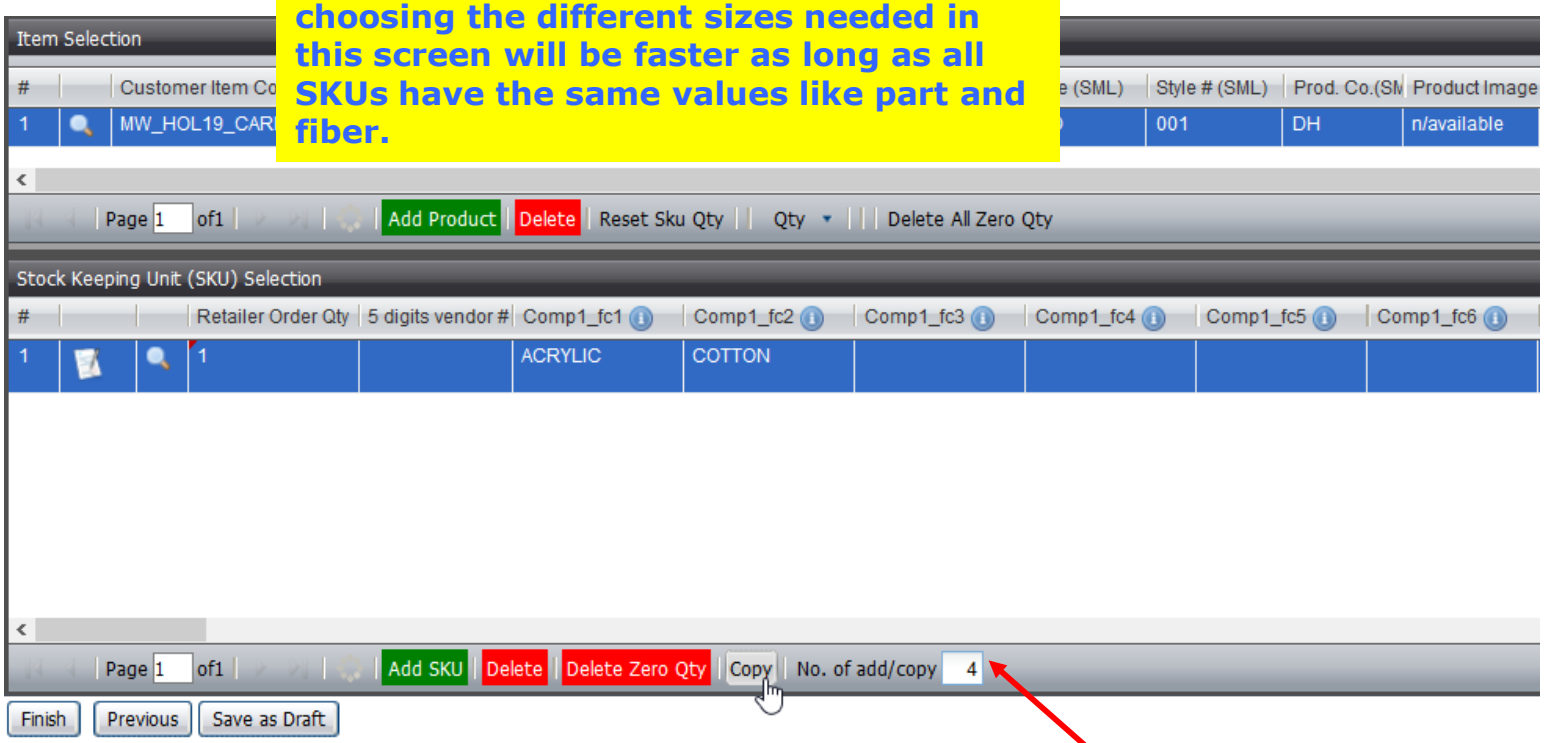
For the sizes, please select from the drop down in order from left to right (Category then US size, then EU size, then CN size etc.

E-Platform- Manual ordering

Copying SKUs for multiple sizes

Global Apparel Branding & Packaging

If you have multiple sizes and want to order a bit faster, copying the SKUs and choosing the different sizes needed in this screen will be faster as long as all SKUs have the same values like part and fiber.

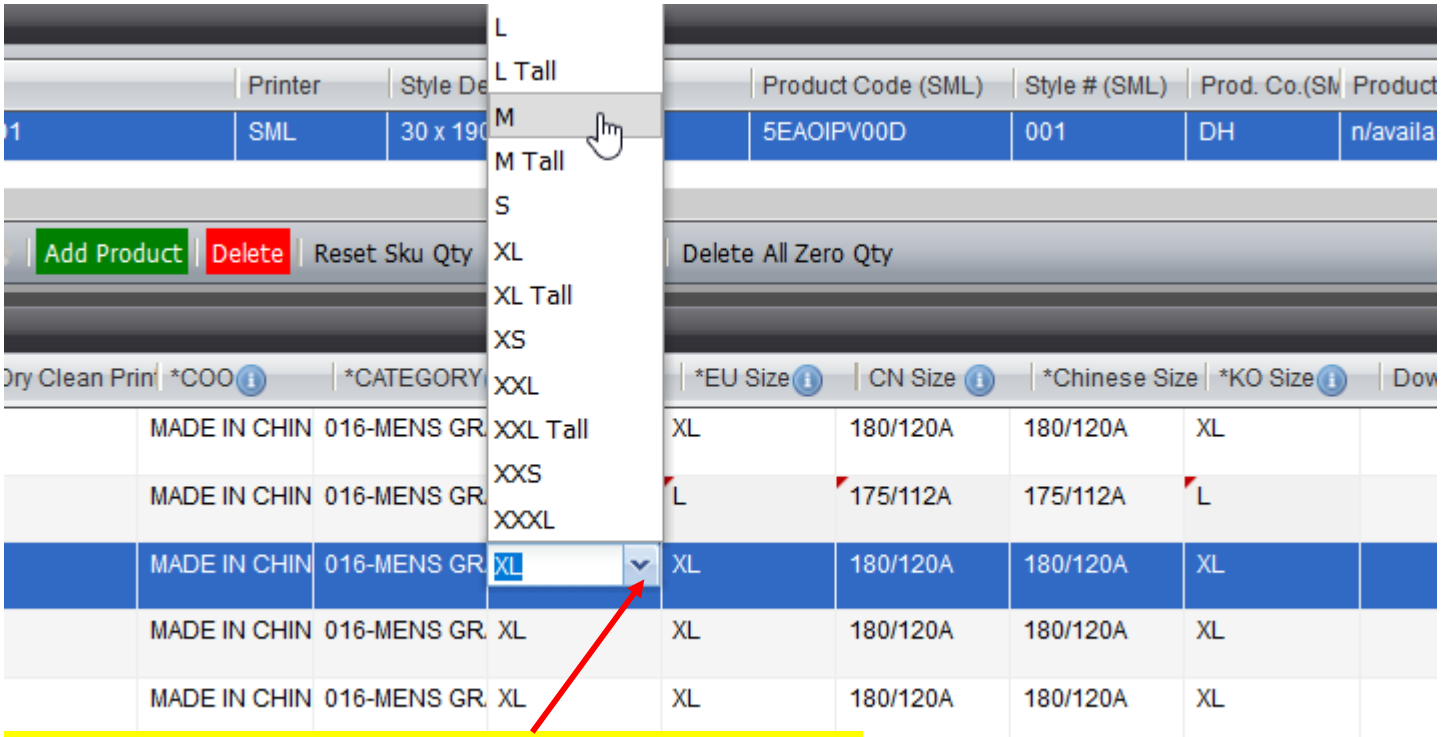


Copy for as many sizes as you need

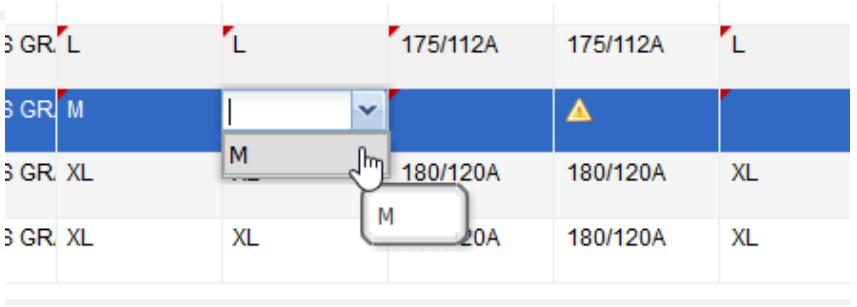
E-Platform- Manual ordering

Copying SKUs for multiple sizes

Global Apparel Branding & Packaging



After all of the SKUs have copied, you can scroll to the right and find the sizes. Chose from each drop down and select the new size you need.

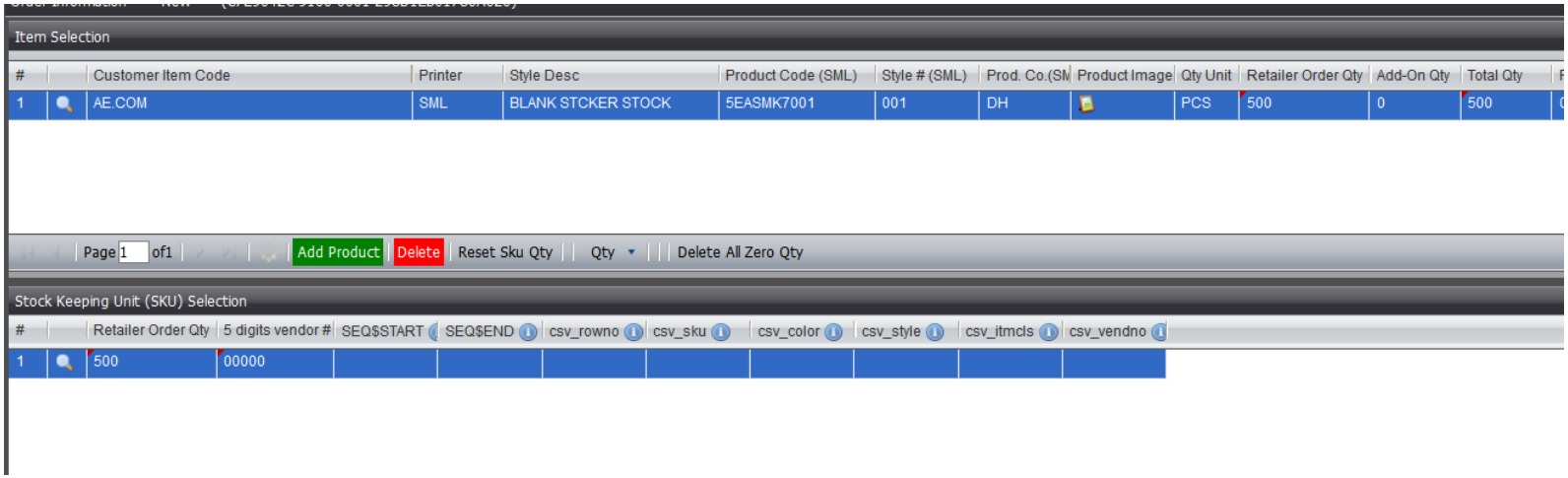


E-Platform- Manual ordering

Step 6b: AE.com

Global Apparel Branding & Packaging

For AE.com label simply enter in vendor ID and quantity only.



Continue to step 8

E-Platform- Manual ordering

Step 6b: AEO Security Tape

Global Apparel Branding & Packaging

For AEO security tape simply enter in vendor ID and quantity only.

Item Selection

#	Customer Item Code	Printer	Style Desc	Product Code (SML)	Style # (SML)	Product Im
1	AEO SECURITY TAPE 75 mm x 100 Mtrs	SML	SECURITY TAPE	5EAOATY00A	001	

Page 1 of1 | Add Product | Delete | Qty

Stock Keeping Unit (SKU) Selection

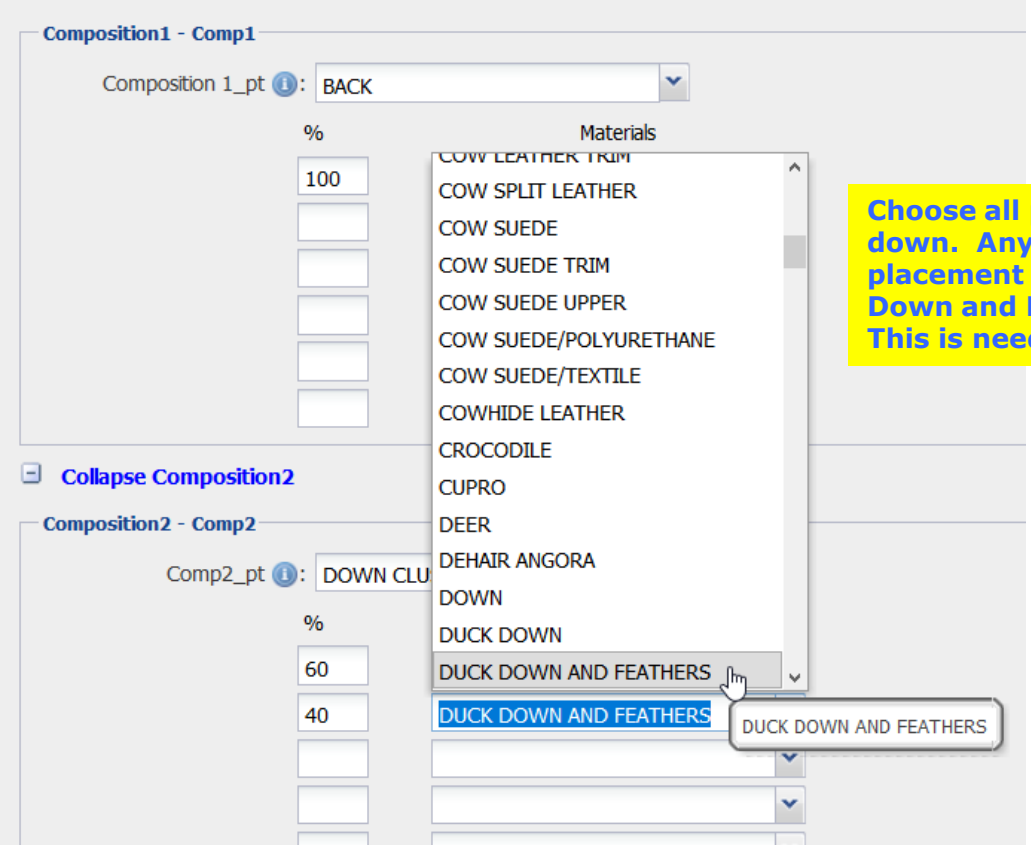
#	Retailer Order Qty	5 digits vendor #
1	10	651258

Continue to step 8

E-Platform- Manual ordering

Step 6c: How the Down Content works

Global Apparel Branding & Packaging

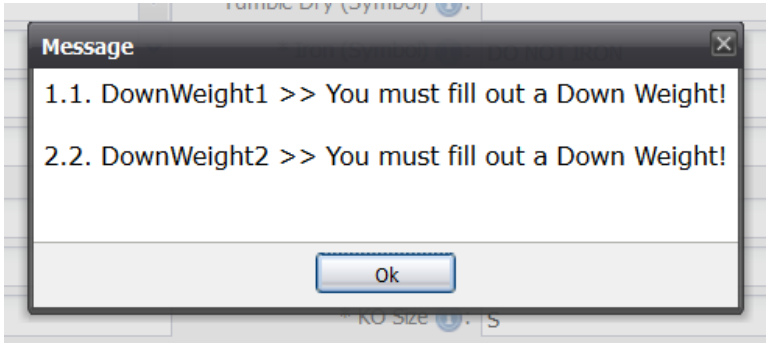


Choose all parts/fibers for your item in the drop down. Any Down or Feathers please note which placement they are in. Example below Duck Down and Feathers is in Composition 2 Fiber 2. This is needed for the next step.

E-Platform- Manual ordering

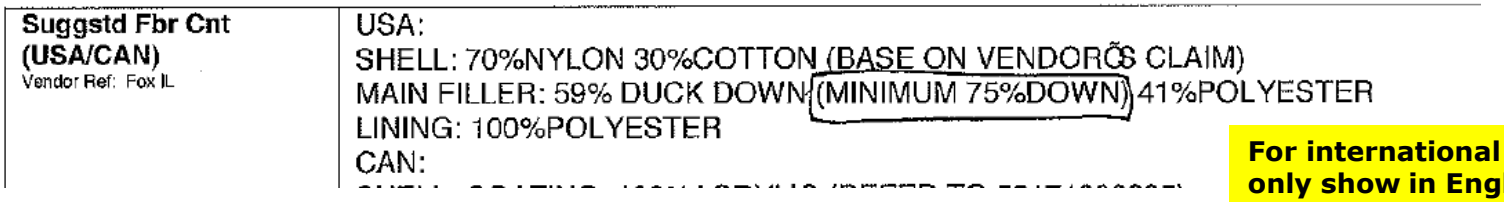
Step 6c: How the Down Content works cont.

Global Apparel Branding & Packaging



Once all data has been filled out for care instructions/Country of Origin etc., then you will need to fill out the Down classification (only if you have selected a down item). If you try and save with a Down or Feather fiber you will get this error message.

For the DownPosition you will need to select the same position that we pointed out in the last slide. And for the DownWeight you will input the down weight classification from the BV report.

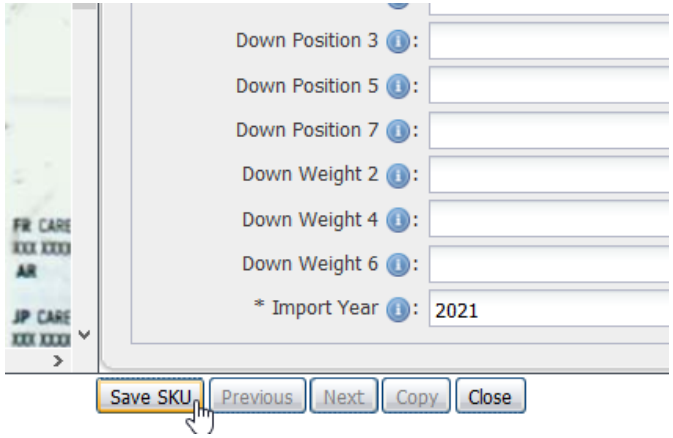


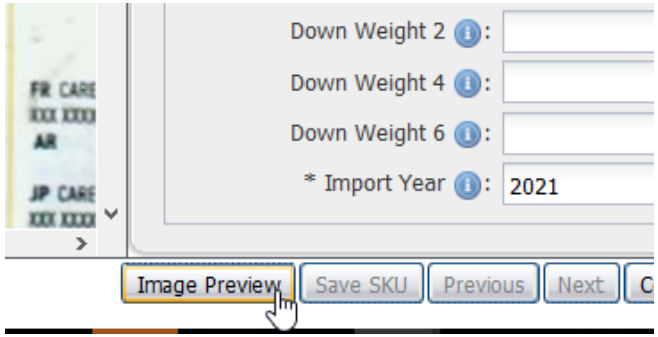
For international labels it will only show in English, for AM labels it will show in English and Spanish, and for Israeli labels it will show in English only.

E-Platform- Manual ordering

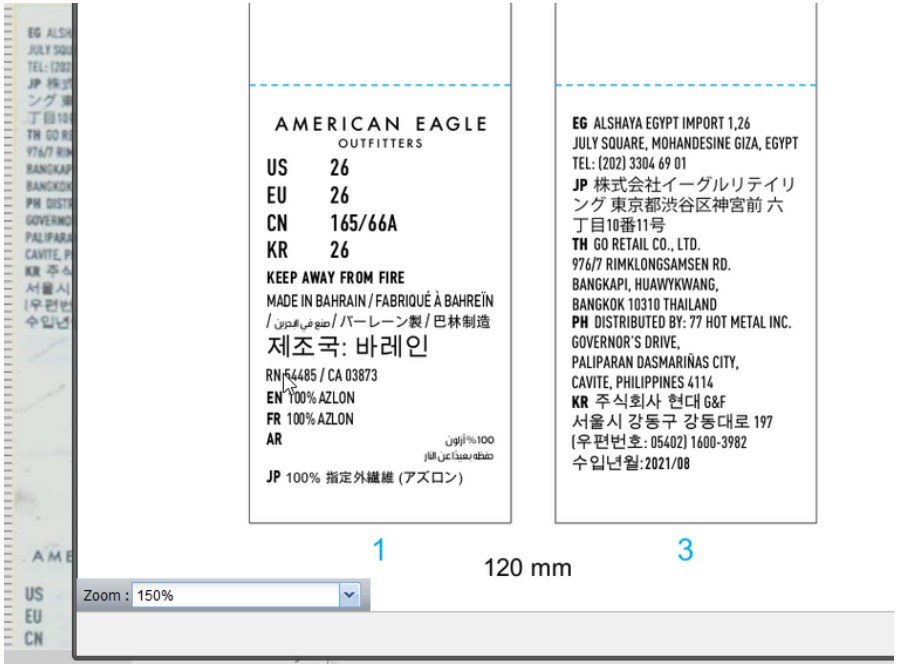
Step 7: Saving/Previewing your item

Global Apparel Branding & Packaging





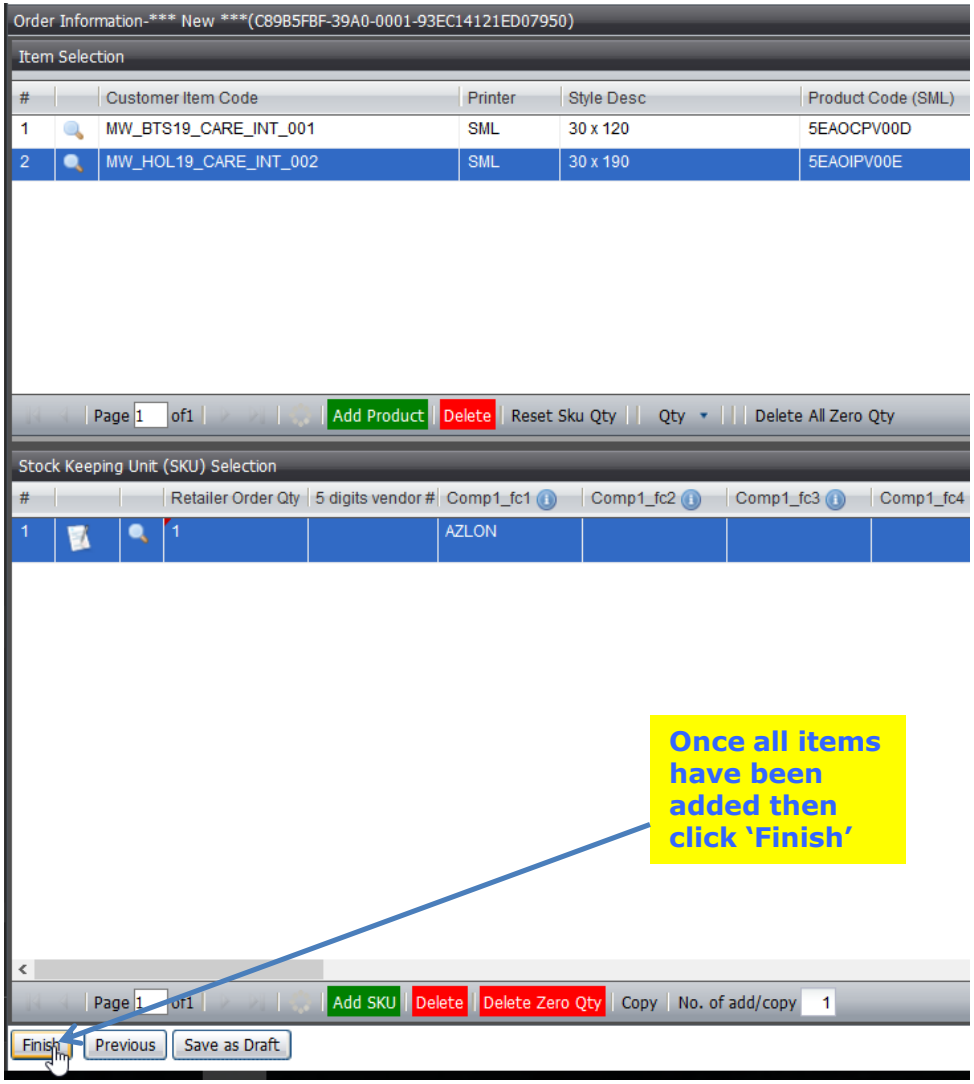
Once you're done you'll need to click the 'save SKU' button. Then you can then preview your image after you've filled out the information to double check that it looks how you would like.



E-Platform- Manual ordering

Step 8: Finishing order

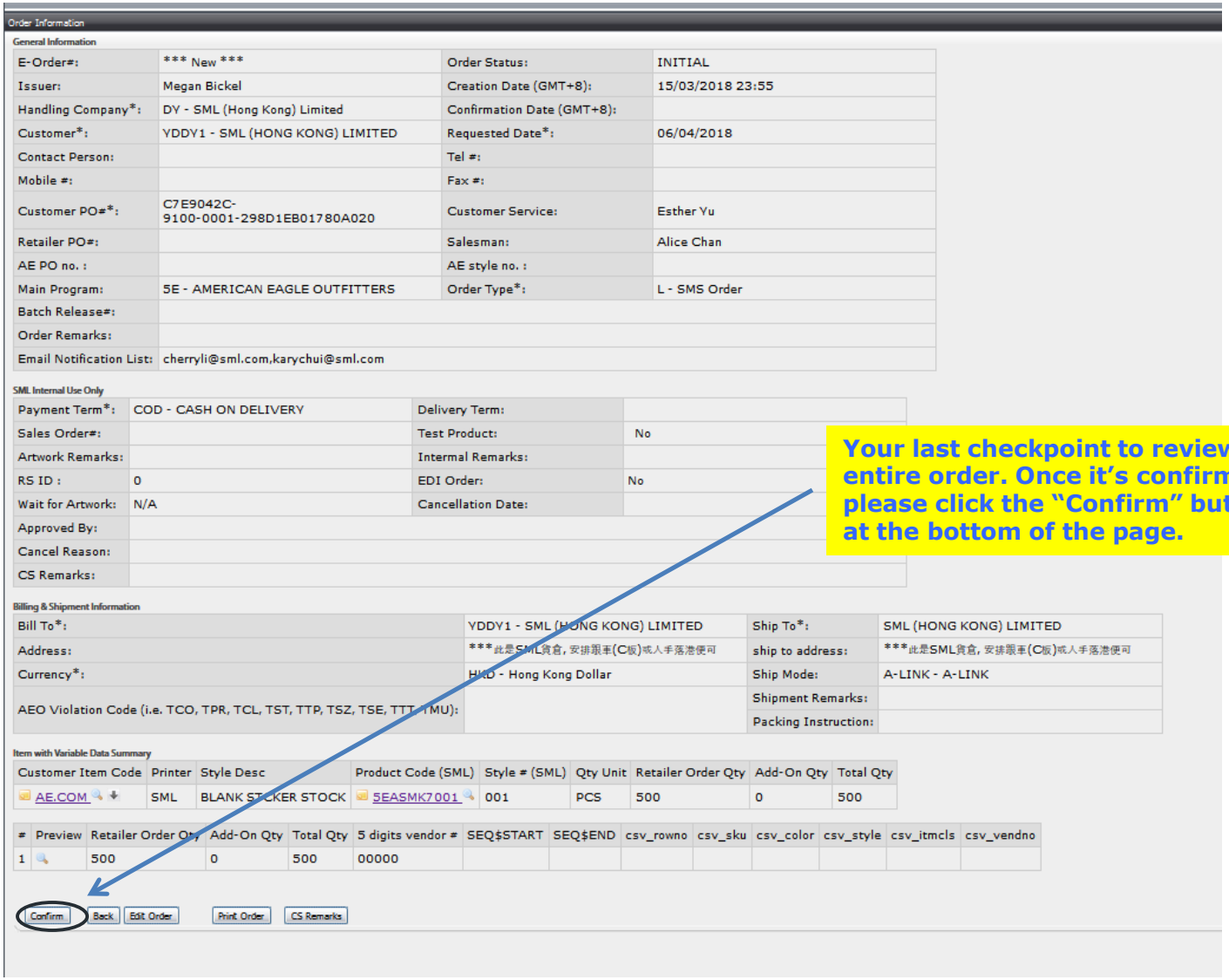
Global Apparel Branding & Packaging



E-Platform- Manual ordering

Step 9: Order confirmation

Global Apparel Branding & Packaging



Order Information

General Information

E-Order#:	*** New ***	Order Status:	INITIAL
Issuer:	Megan Bickel	Creation Date (GMT+8):	15/03/2018 23:55
Handling Company*:	DY - SML (Hong Kong) Limited	Confirmation Date (GMT+8):	
Customer*:	YDDY1 - SML (HONG KONG) LIMITED	Requested Date*:	06/04/2018
Contact Person:		Tel #:	
Mobile #:		Fax #:	
Customer PO#*:	C7E9042C-9100-0001-298D1EB01780A020	Customer Service:	Esther Yu
Retailer PO#:		Salesman:	Alice Chan
AE PO no. :		AE style no. :	
Main Program:	5E - AMERICAN EAGLE OUTFITTERS	Order Type*:	L - SMS Order
Batch Release#:			
Order Remarks:			
Email Notification List:	cherryli@sml.com,karychui@sml.com		

SML Internal Use Only

Payment Term*:	COD - CASH ON DELIVERY	Delivery Term:	
Sales Order#:		Test Product:	No
Artwork Remarks:		Internal Remarks:	
RS ID :	0	EDI Order:	No
Wait for Artwork:	N/A	Cancellation Date:	
Approved By:			
Cancel Reason:			
CS Remarks:			

Billing & Shipment Information

Bill To*:	YDDY1 - SML (HONG KONG) LIMITED	Ship To*:	SML (HONG KONG) LIMITED
Address:	***此是SML貨倉, 安排眼車(C板)或人手落港便可	ship to address:	***此是SML貨倉, 安排眼車(C板)或人手落港便可
Currency*:	HKD - Hong Kong Dollar	Ship Mode:	A-LINK - A-LINK
AEO Violation Code (i.e. TCO, TPR, TCL, TST, TTP, TSZ, TSE, TTT, TMU):		Shipment Remarks:	
		Packing Instruction:	

Item with Variable Data Summary

Customer Item Code	Printer	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
AE.COM	SML	BLANK STICKER STOCK	5EASMK7001	001	PCS	500	0	500

#	Preview	Retailer Order Qty	Add-On Qty	Total Qty	5 digits vendor #	SEQ$START	SEQ$END	csv_rowno	csv_sku	csv_color	csv_style	csv_itmcls	csv_vendno
1		500	0	500	00000								

Confirm | Back | Edit Order | Print Order | CS Remarks

Your last checkpoint to review the entire order. Once it's confirmed, please click the "Confirm" button at the bottom of the page.

E-Platform- Manual ordering

Step 10: Confirmation email

Global Apparel Branding & Packaging

****Note: For AE.com Your item will not be available quickly depending on how many quantity you ordered as it will be generated the serial numbers used to create the barcode.****

G99999CG - Confirmation of EDI E-Order (THEORY) EPTest_Wcombo - EPTYCG11422029(269162239) 20/07/2016 04:14:56

smleplatform@sml.com to: AndrewBuotte@sml.com, nathanhepler@sml.com, testep@sml.com

6 04:15 PM

Show Details

2 attachments

EPTYCG11422029_269162239_OrderSummary.PDF EPTYCG11422029_269162239_OrderDetails.PDF

Dear SML Vendor, G99999 - Test Customer

Thank you for your order.
The following message was automatically sent from an un-monitored email account. Please don't respond to this e-mail.
Please review all the relevant information and should you have any questions or queries then please contact Andrew Buotte .

E-Order#: EPTYCG11422029
Customer PO#*: EPTest_Wcombo
Retailer PO#: EPTest_Wcombo
RS ID: 269162239

Fixed Item Summary

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-515-HT		TYTYTNH02V	001	PCS	75	0	75

Item with Variable Data Summary

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-OUTLET-STK		TYTYTKH00A	001	PCS	75	0	75

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-PACKING-STK	THEORY STICKER	TYTYTKH008	001	PCS	75	0	75

For Order Tracking, please click the following link
http://ep.sml.com/eplatform/

The confirmation email should be received within 30 minutes. (depending on qty)

Bill To Company Name: Test Customer
501 Atkinson Street
CLAYTON, NC 27520

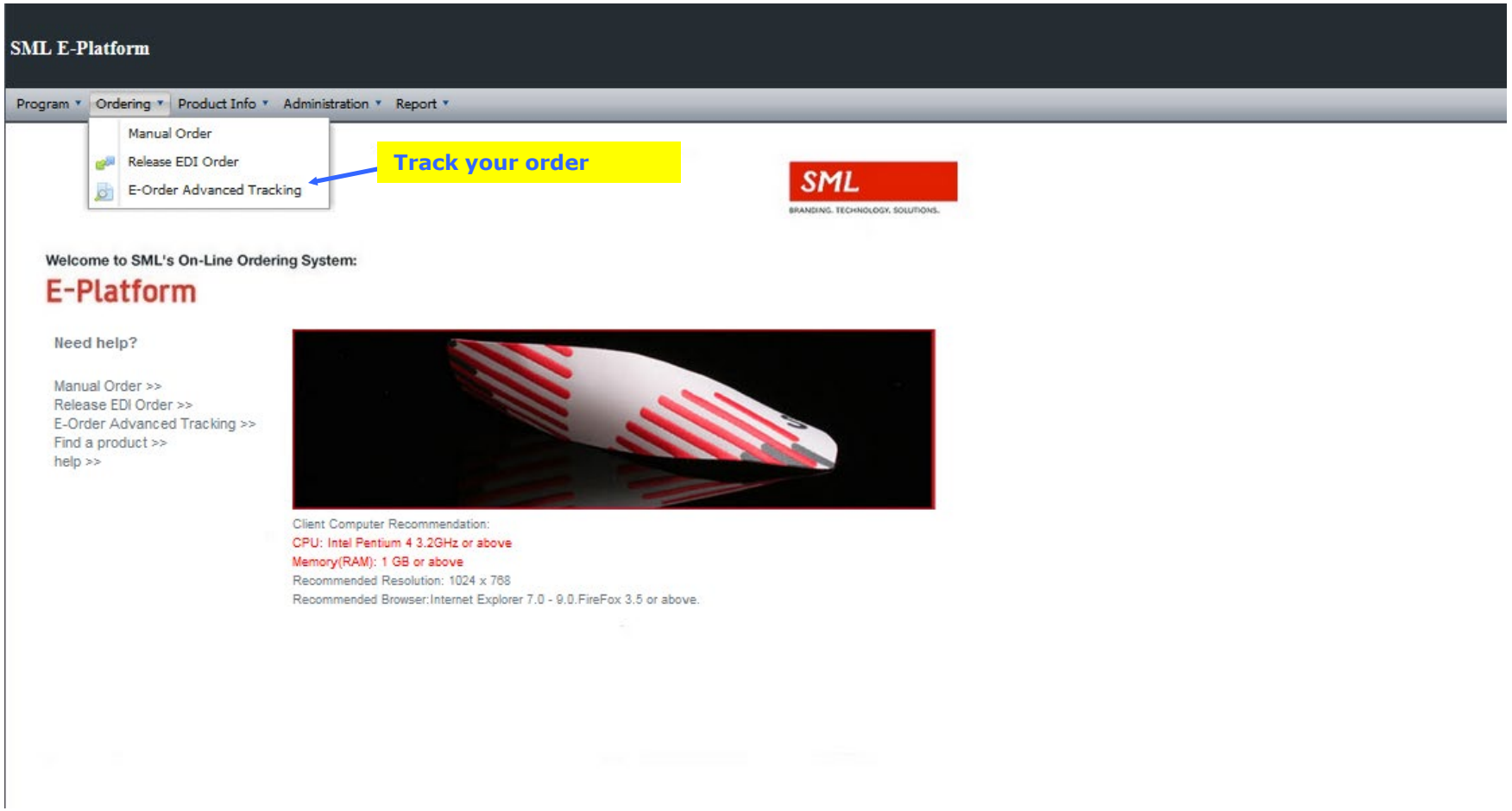
Ship To Address: Test Customer
501 Atkinson Street
CLAYTON, NC 27520

ALL ORDER DETAILS COULD BE REVIEWED AND PRINTED FROM SML WEB SITE. You can keep checking all your label/hang tag order status via web site.
****

E-Platform- Manual ordering

Step 11: Order tracking

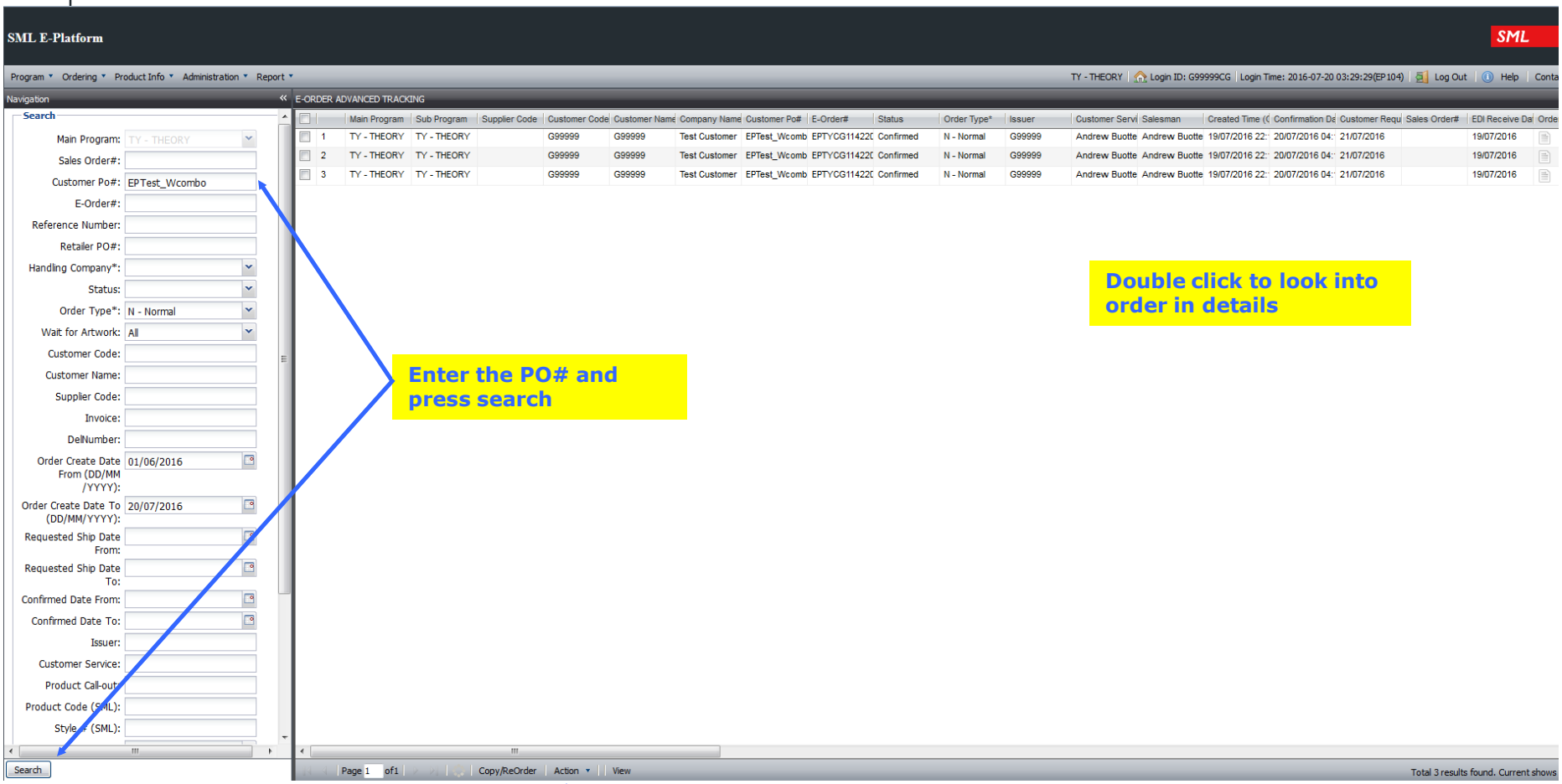
Global Apparel Branding & Packaging



E-Platform- Manual ordering

Step 12: Order tracking continued

Global Apparel Branding & Packaging



SML
Global Apparel Branding
& Packaging

Ticket Ordering

(single release)

E-Platform- EDI ordering

Step 1: Login authorization

Global Apparel Branding & Packaging

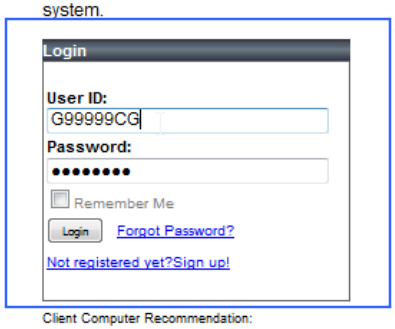
Language option

Welcome to SML's On-Line Ordering System:

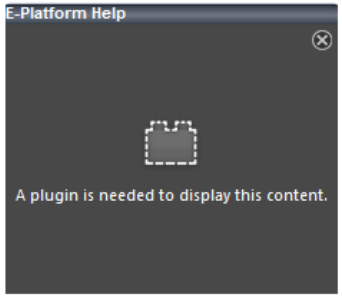
E-Platform

E-Platform is the global SML web ordering platform offering customers and SML employees the ability to place and process orders through one centralized system.

Enter Account Info.



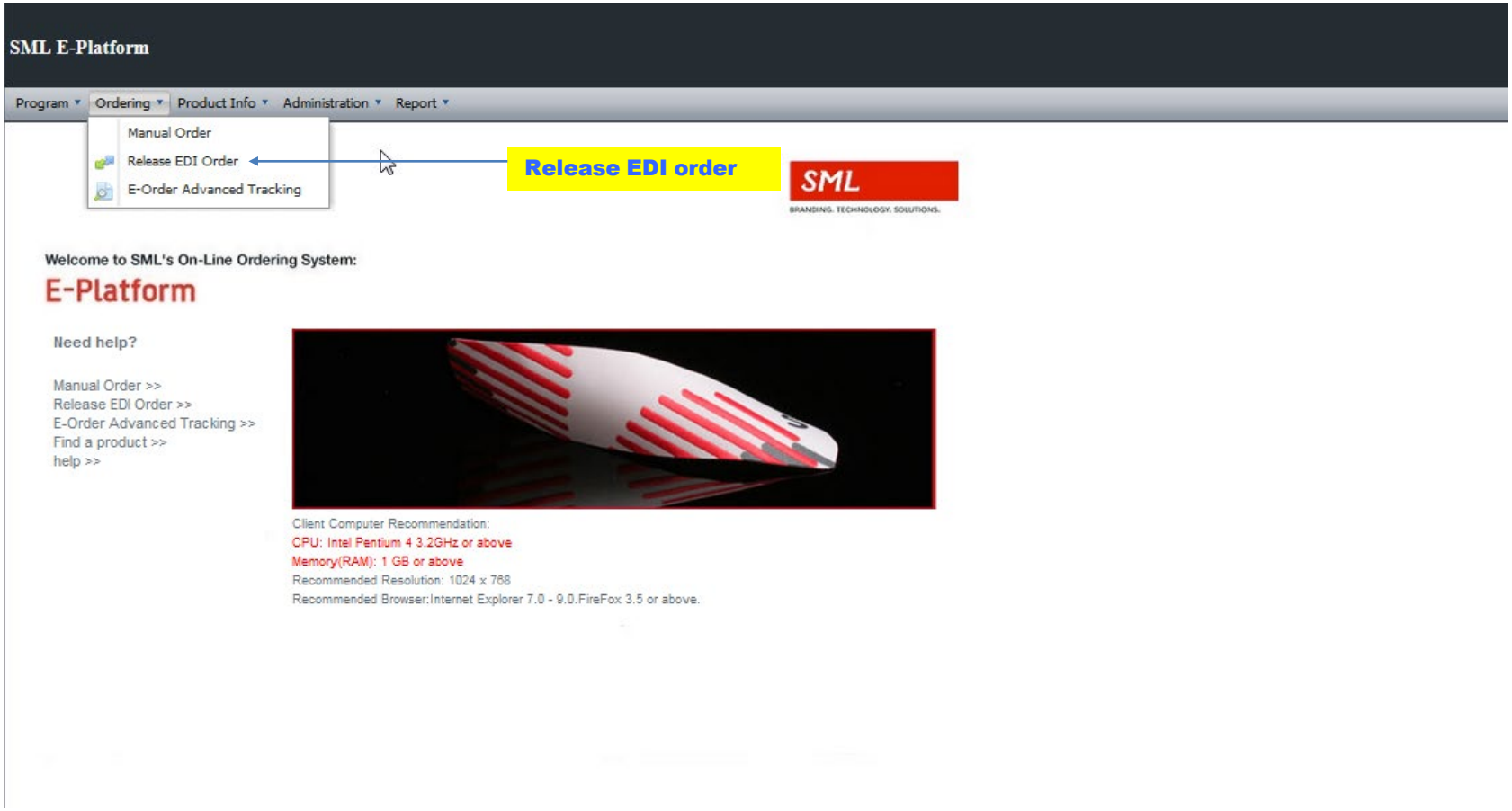
Client Computer Recommendation:
CPU: Intel Pentium 4 3.2GHz or above
Memory(RAM): 1 GB or above
Recommended Resolution: 1024 x 768
Recommended Browser:
Internet Explorer 7.0 - 9.0.
FireFox 3.5 or above.



E-Platform- EDI ordering

Step 2: Releasing an order

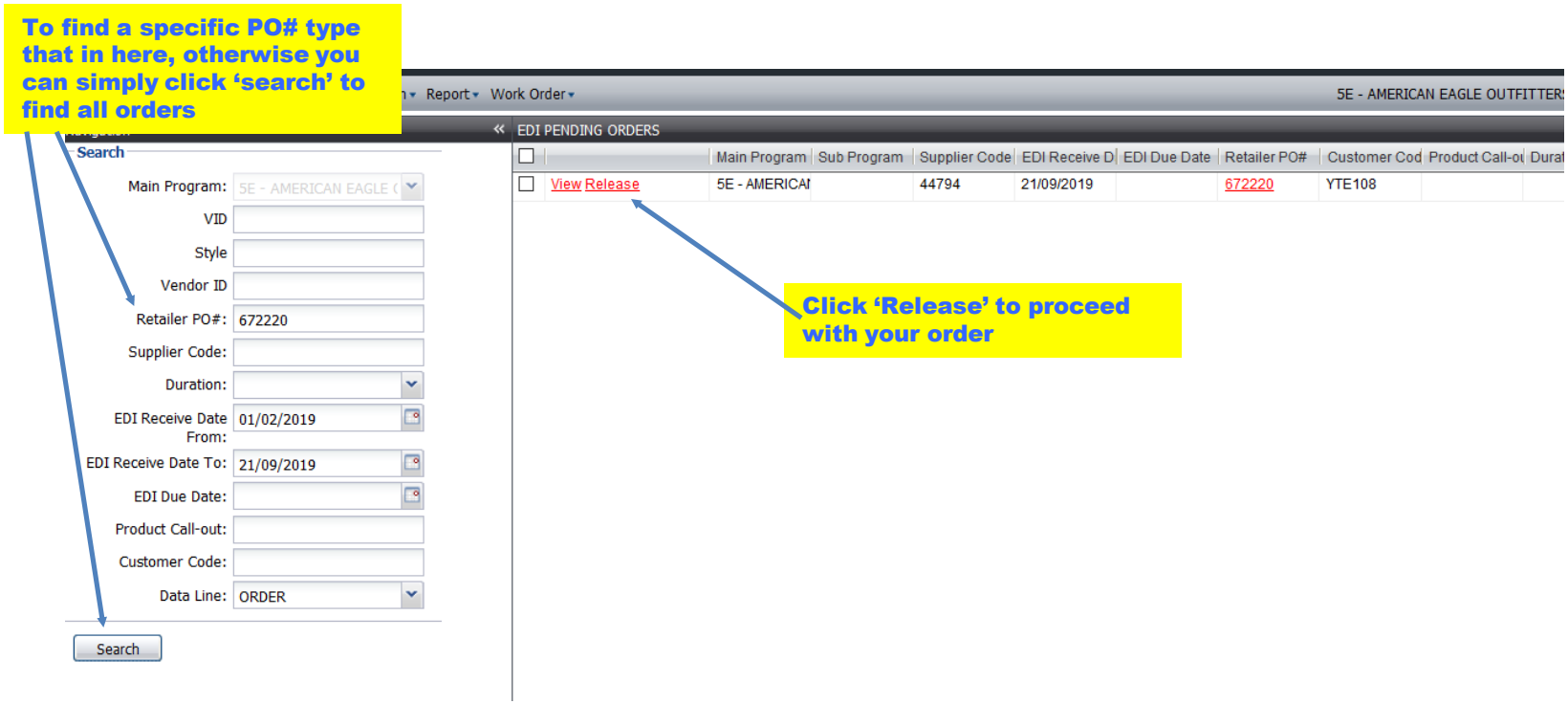
Global Apparel Branding & Packaging



E-Platform- EDI ordering

Step 2: Releasing an order cont.

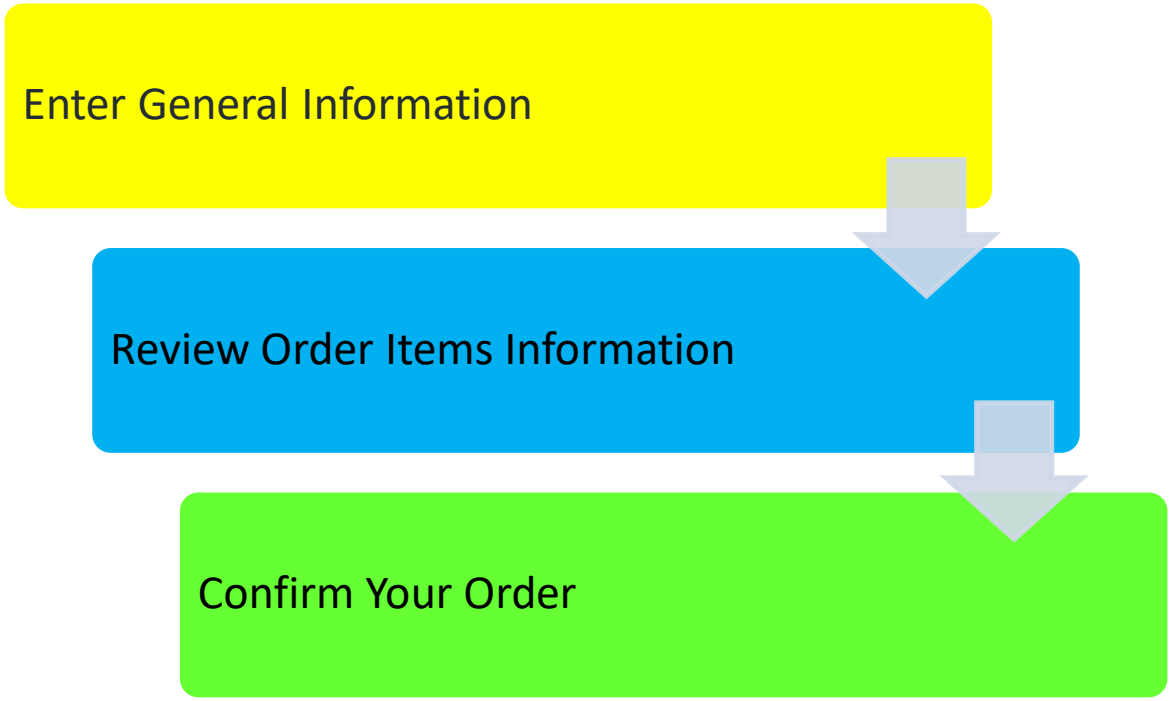
Global Apparel Branding & Packaging



E-Platform- EDI ordering

3 steps during the order process

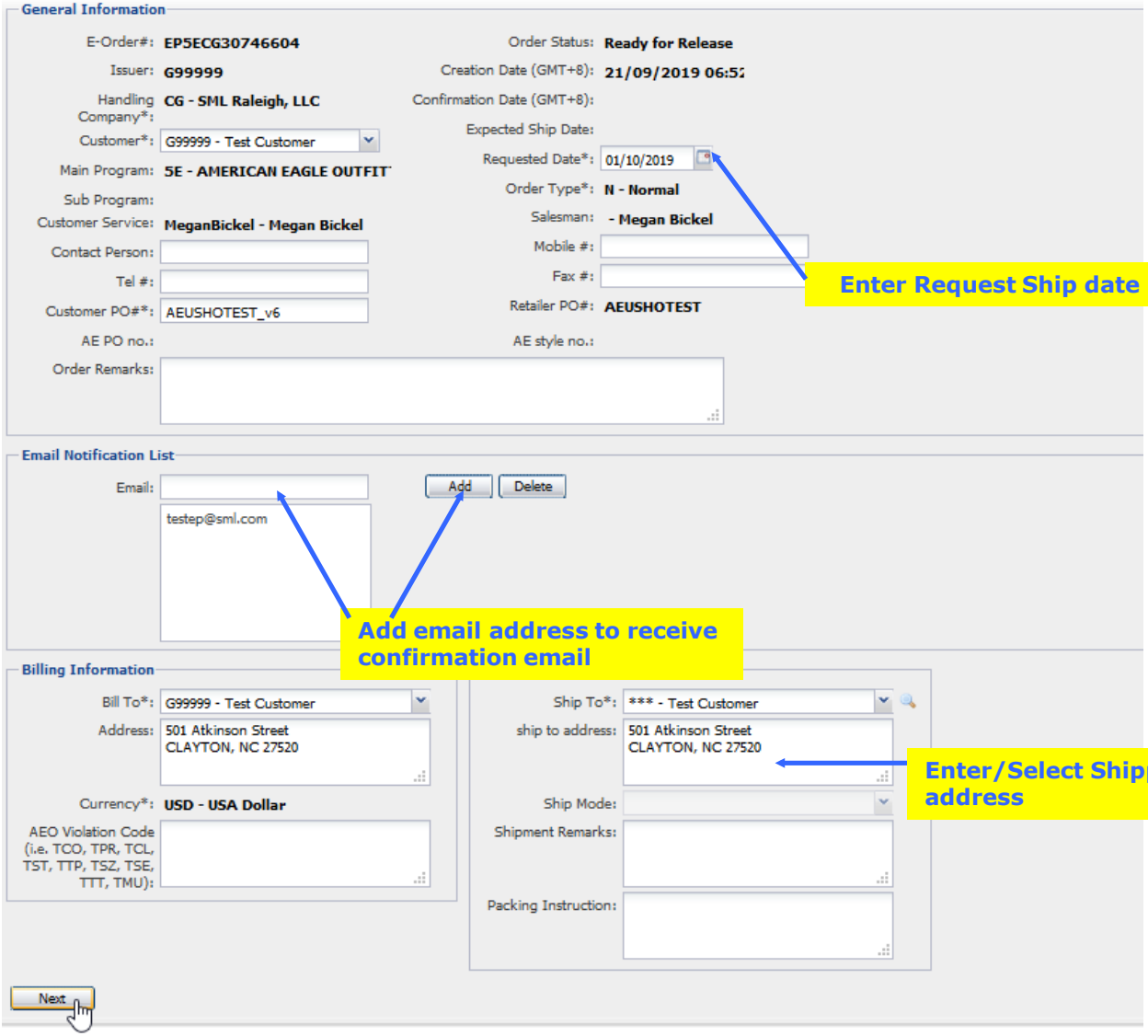
SML
Global Apparel Branding & Packaging



E-Platform- EDI ordering

Step 3: Enter in general information

Global Apparel Branding & Packaging



Violation codes:

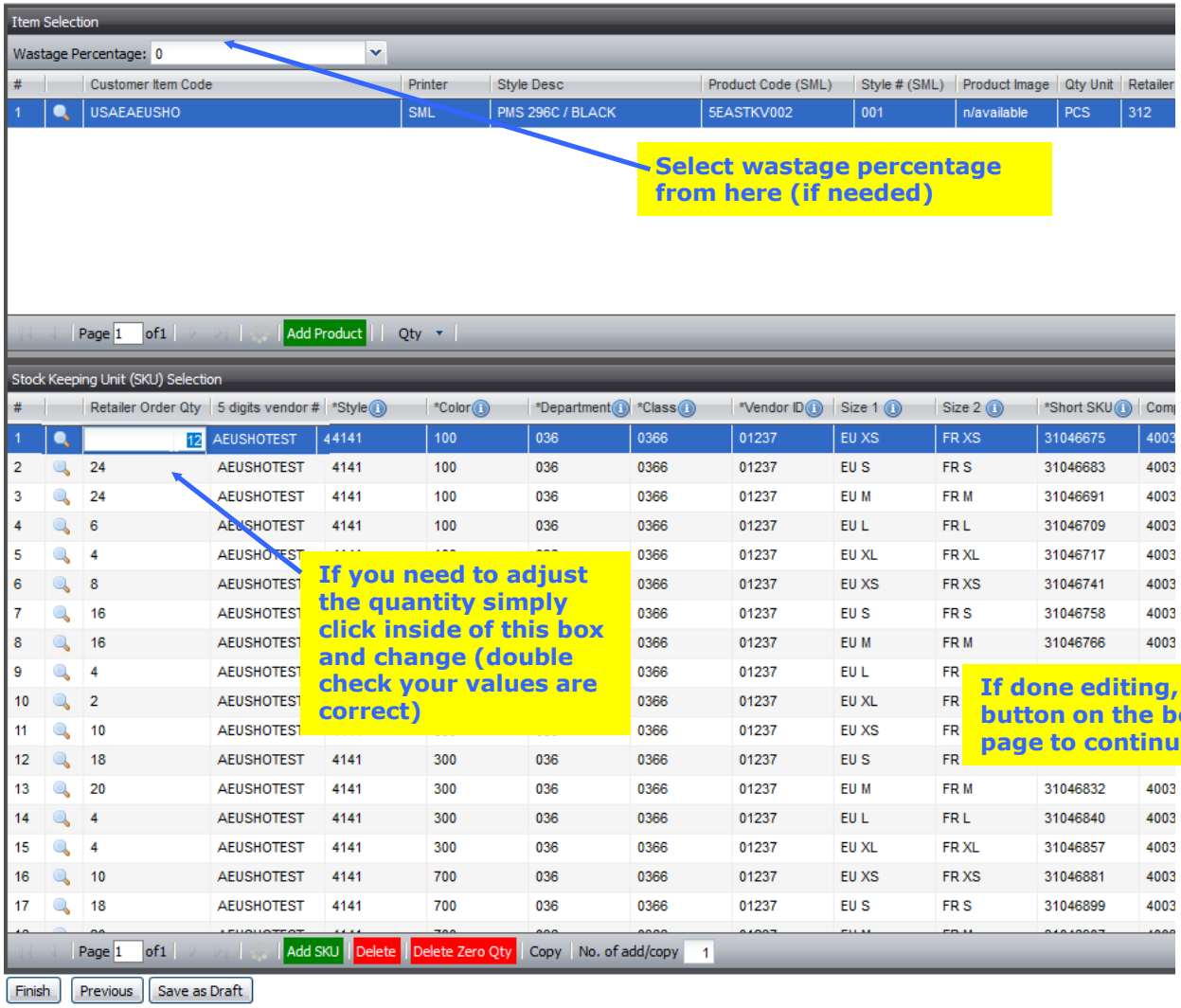
- •TCO: Color Change TPR: Price Change
- •TCL: Class Change TST: Style Change
- •TTP: Wrong Ticket Type/Chg TSZ: Size change
- •TSE: Ticketing System Error TTT: Vendor Compliance Placing Ticket Orders
- •TMU: Move Units

Once the general information is entered and verified, press 'Next' button on the bottom of the page to continue

E-Platform- EDI ordering

Step 4: Editing Qty or adding Wastage (if needed)

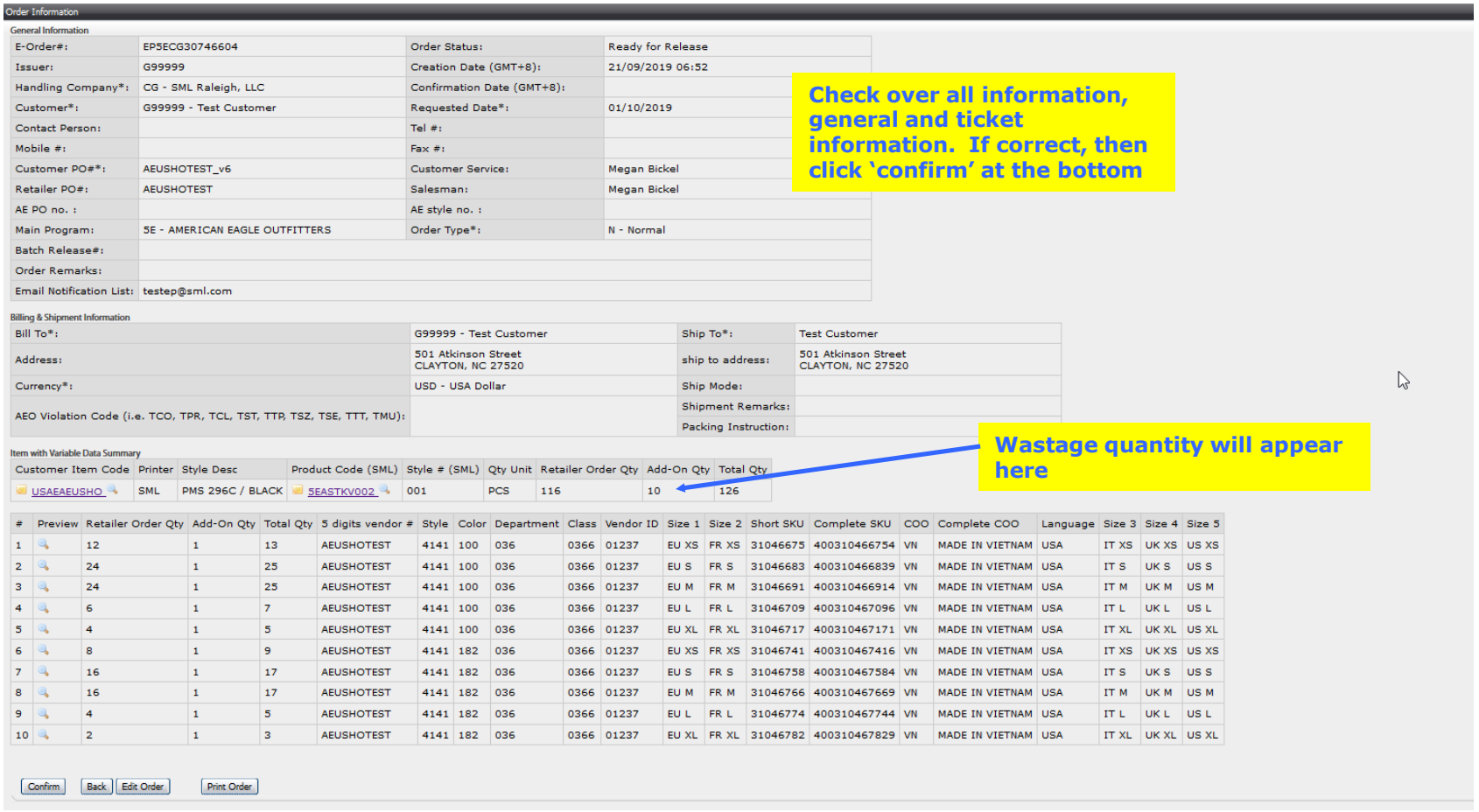
Global Apparel Branding & Packaging



E-Platform- EDI ordering

Step 5: Confirming the order

Global Apparel Branding & Packaging



Order Information

General Information

E-Order#:	EP5ECG30746604	Order Status:	Ready for Release
Issuer:	G99999	Creation Date (GMT+8):	21/09/2019 06:52
Handling Company*:	CG - SML Raleigh, LLC	Confirmation Date (GMT+8):	
Customer*:	G99999 - Test Customer	Requested Date*:	01/10/2019
Contact Person:		Tel #:	
Mobile #:		Fax #:	
Customer PO#*:	AEUSHOTEST_v6	Customer Service:	Megan Bickel
Retailer PO#:	AEUSHOTEST	Salesman:	Megan Bickel
AE PO no. :		AE style no. :	
Main Program:	5E - AMERICAN EAGLE OUTFITTERS	Order Type*:	N - Normal
Batch Release#:			
Order Remarks:			
Email Notification List:	testep@sml.com		

Billing & Shipment Information

Bill To*:	G99999 - Test Customer	Ship To*:	Test Customer
Address:	501 Atkinson Street CLAYTON, NC 27520	ship to address:	501 Atkinson Street CLAYTON, NC 27520
Currency*:	USD - USA Dollar	Ship Mode:	
AEO Violation Code (i.e. TCO, TPR, TCL, TST, TTP, TSZ, TSE, TTT, TMU):		Shipment Remarks:	
		Packing Instruction:	

Item with Variable Data Summary

Customer Item Code	Printer	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
USAEAEUSHO	SML	PMS 296C / BLACK	5EASTKV002	001	PCS	116	10	126

#	Preview	Retailer Order Qty	Add-On Qty	Total Qty	5 digits vendor #	Style	Color	Department	Class	Vendor ID	Size 1	Size 2	Short SKU	Complete SKU	COO	Complete COO	Language	Size 3	Size 4	Size 5
1		12	1	13	AEUSHOTEST	4141	100	036	0366	01237	EU XS	FR XS	31046675	400310466754	VN	MADE IN VIETNAM	USA	IT XS	UK XS	US XS
2		24	1	25	AEUSHOTEST	4141	100	036	0366	01237	EU S	FR S	31046683	400310466839	VN	MADE IN VIETNAM	USA	IT S	UK S	US S
3		24	1	25	AEUSHOTEST	4141	100	036	0366	01237	EU M	FR M	31046691	400310466914	VN	MADE IN VIETNAM	USA	IT M	UK M	US M
4		6	1	7	AEUSHOTEST	4141	100	036	0366	01237	EU L	FR L	31046709	400310467096	VN	MADE IN VIETNAM	USA	IT L	UK L	US L
5		4	1	5	AEUSHOTEST	4141	100	036	0366	01237	EU XL	FR XL	31046717	400310467171	VN	MADE IN VIETNAM	USA	IT XL	UK XL	US XL
6		8	1	9	AEUSHOTEST	4141	182	036	0366	01237	EU XS	FR XS	31046741	400310467416	VN	MADE IN VIETNAM	USA	IT XS	UK XS	US XS
7		16	1	17	AEUSHOTEST	4141	182	036	0366	01237	EU S	FR S	31046758	400310467584	VN	MADE IN VIETNAM	USA	IT S	UK S	US S
8		16	1	17	AEUSHOTEST	4141	182	036	0366	01237	EU M	FR M	31046766	400310467669	VN	MADE IN VIETNAM	USA	IT M	UK M	US M
9		4	1	5	AEUSHOTEST	4141	182	036	0366	01237	EU L	FR L	31046774	400310467744	VN	MADE IN VIETNAM	USA	IT L	UK L	US L
10		2	1	3	AEUSHOTEST	4141	182	036	0366	01237	EU XL	FR XL	31046782	400310467829	VN	MADE IN VIETNAM	USA	IT XL	UK XL	US XL

Confirm | Back | Edit Order | Print Order

Check over all information, general and ticket information. If correct, then click 'confirm' at the bottom

Wastage quantity will appear here

E-Platform- EDI ordering

Step 6: Confirmation email

Global Apparel Branding & Packaging

G99999CG - Confirmation of EDI E-Order (THEORY) EPTest_Wcombo - EPTYCG11422029(269162239) 20/07/2016 04:14:56

smleplatform@sml.com to: AndrewBuotte@sml.com, nathanhepler@sml.com, testep@sml.com

07/19/2016 04:15 PM

Show Details

2 attachments

EPTYCG11422029_269162239_OrderSummary.PDF EPTYCG11422029_269162239_OrderDetails.PDF

Dear SML Vendor, G99999 - Test Customer

Thank you for your order.
The following message was automatically sent from an un-monitored email account. Please don't respond to this e-mail.
Please review all the relevant information and should you have any questions or queries then please contact Andrew Buotte .

E-Order#: EPTYCG11422029
Customer PO#*: EPTest_Wcombo
Retailer PO#: EPTest_Wcombo
RS ID: 269162239

Fixed Item Summary

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-515-HT		TYTYTNH02V	001	PCS	75	0	75

Item with Variable Data Summary

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-OUTLET-STK		TYTYTKH00A	001	PCS	75	0	75

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-PACKING-STK	THEORY STICKER	TYTYTKH008	001	PCS	75	0	75

For Order Tracking, please click the following link
http://ep.sml.com/eplatform/

Bill To Company Name: Test Customer
501 Atkinson Street
CLAYTON, NC 27520

Ship To Address: Test Customer
501 Atkinson Street
CLAYTON, NC 27520

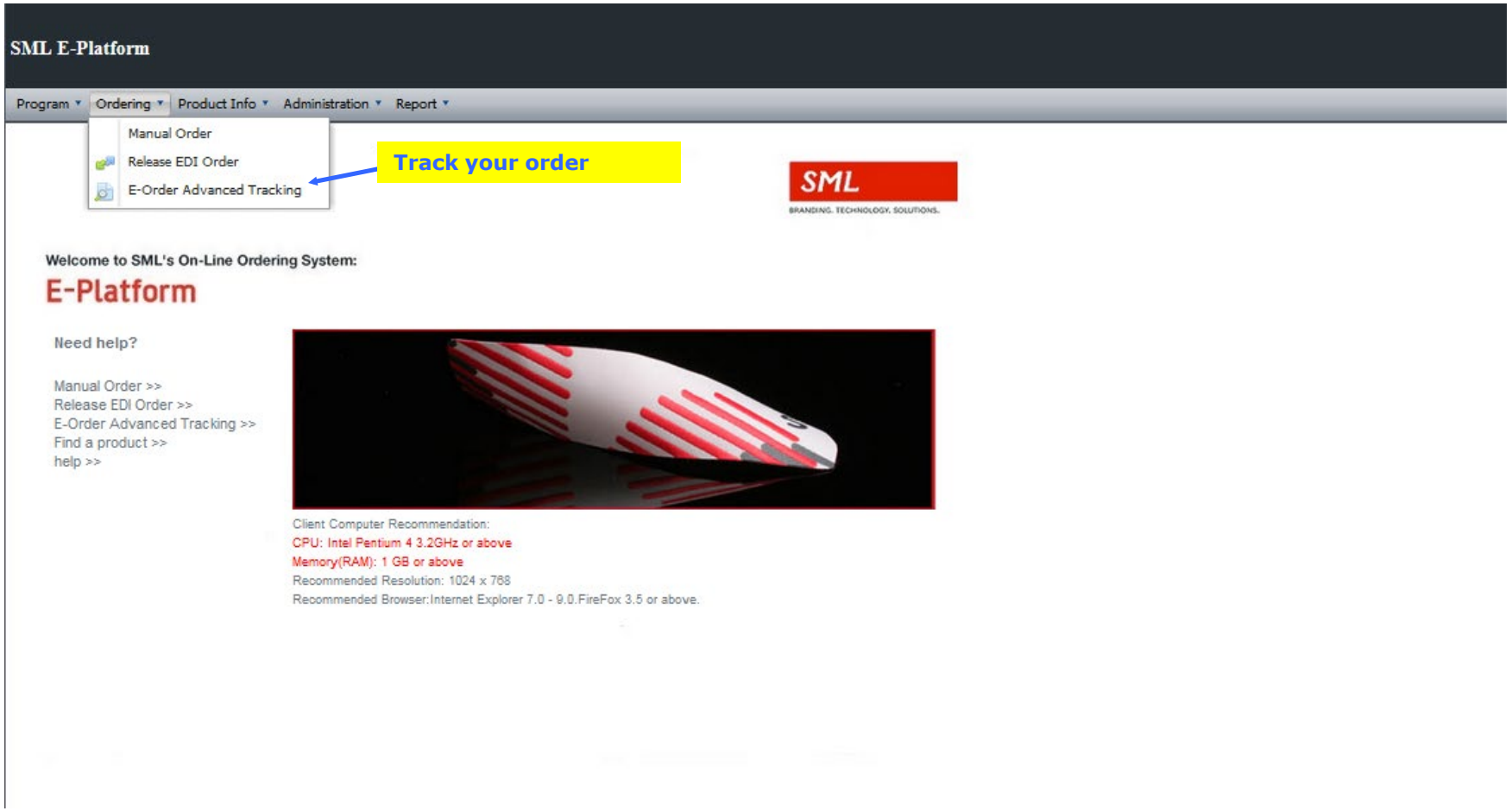
ALL ORDER DETAILS COULD BE REVIEWED AND PRINTED FROM SML WEB SITE. You can keep checking all your label/hang tag order status via web site.
****

The confirmation email should be received within 30 minutes. (depending on qty)

E-Platform- EDI ordering

Step 7: Order tracking

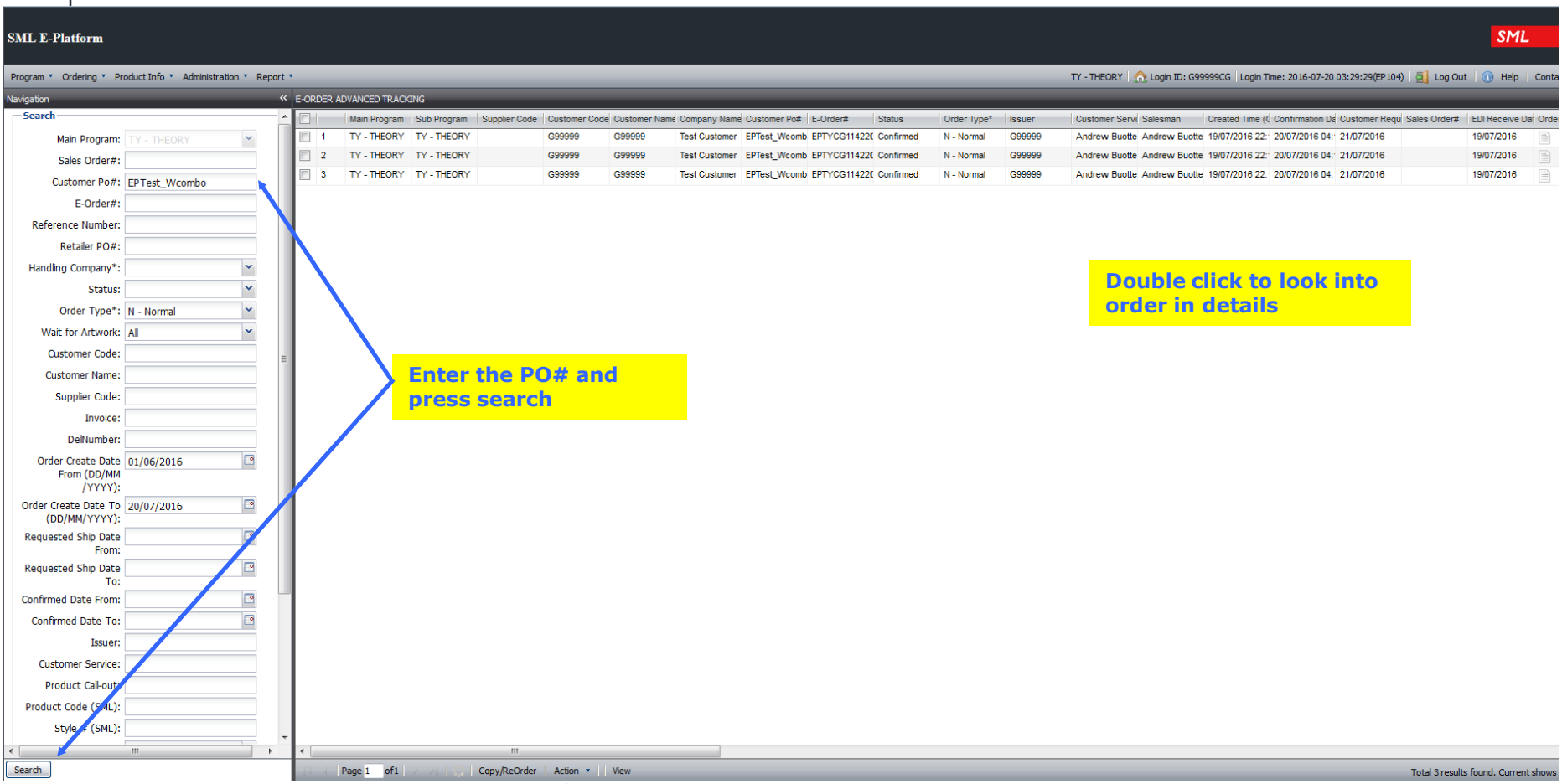
Global Apparel Branding & Packaging



E-Platform- EDI ordering

Step 8: Order tracking continued

Global Apparel Branding & Packaging



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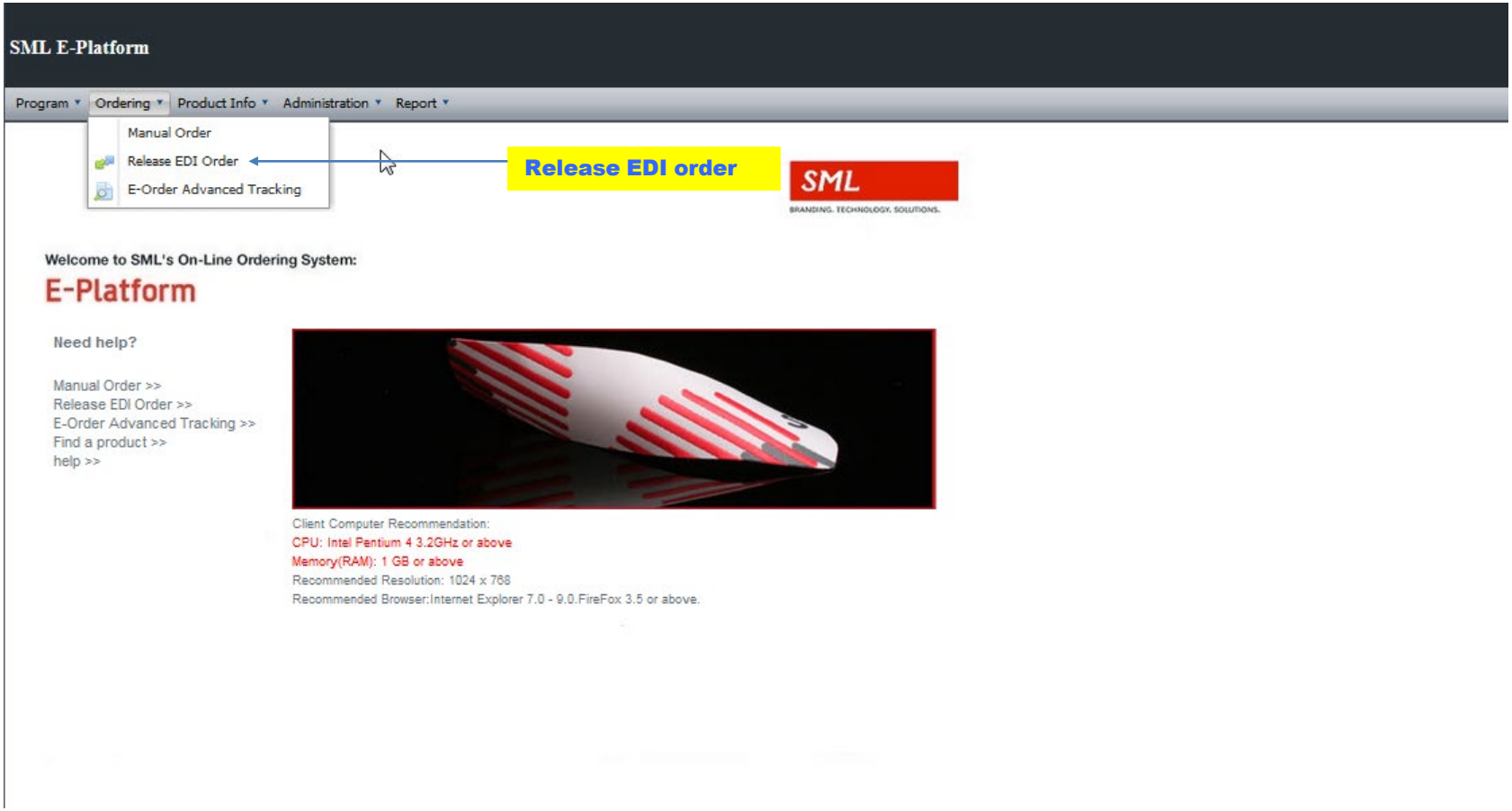
Ticket Ordering

(multi-release)

E-Platform- EDI ordering

Step 2: Batch releasing an order

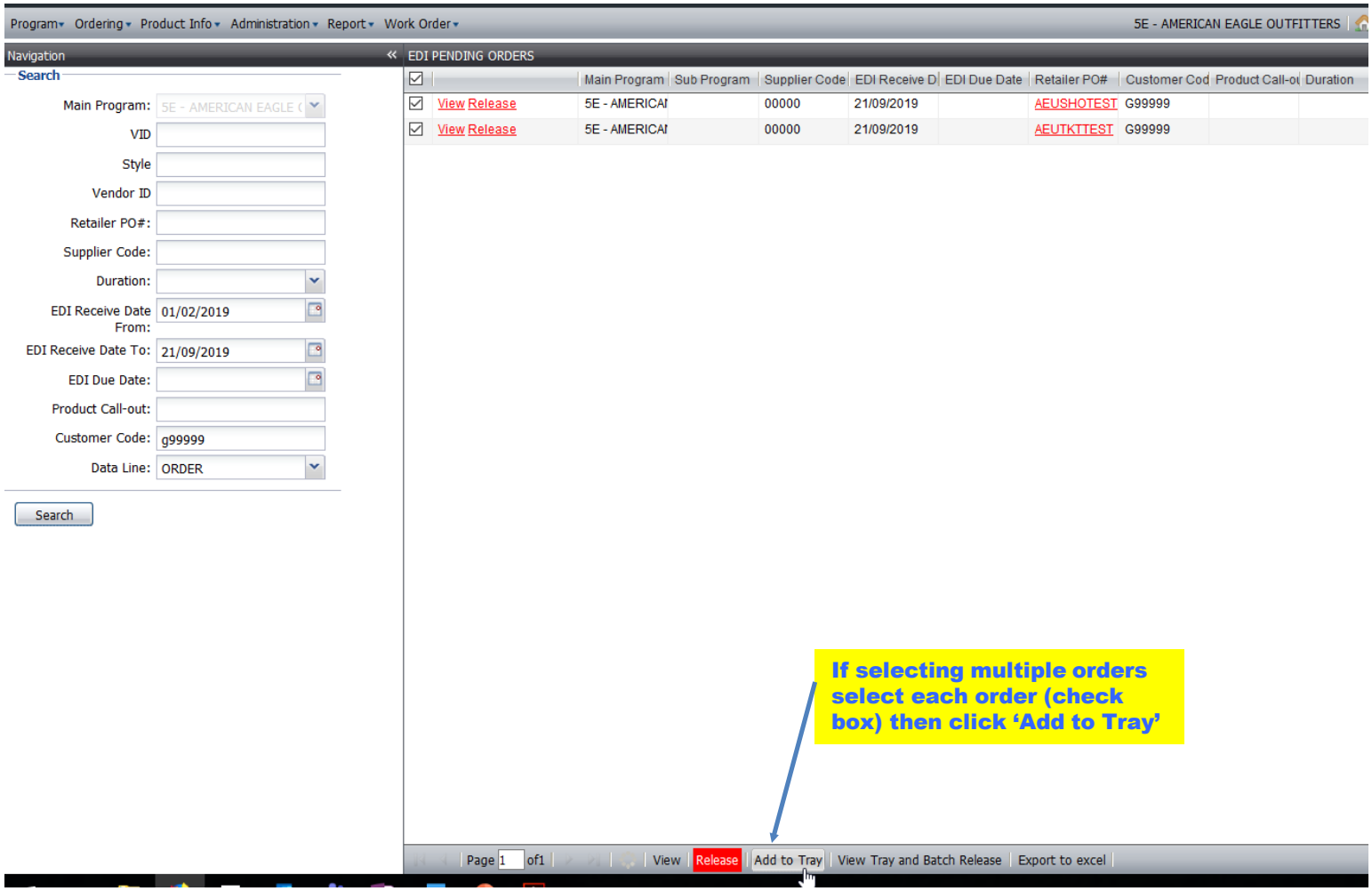
Global Apparel Branding & Packaging



E-Platform- EDI ordering

Step 2: Batch releasing an order cont.

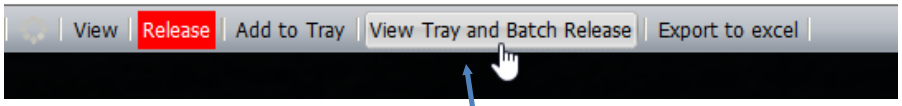
Global Apparel Branding & Packaging



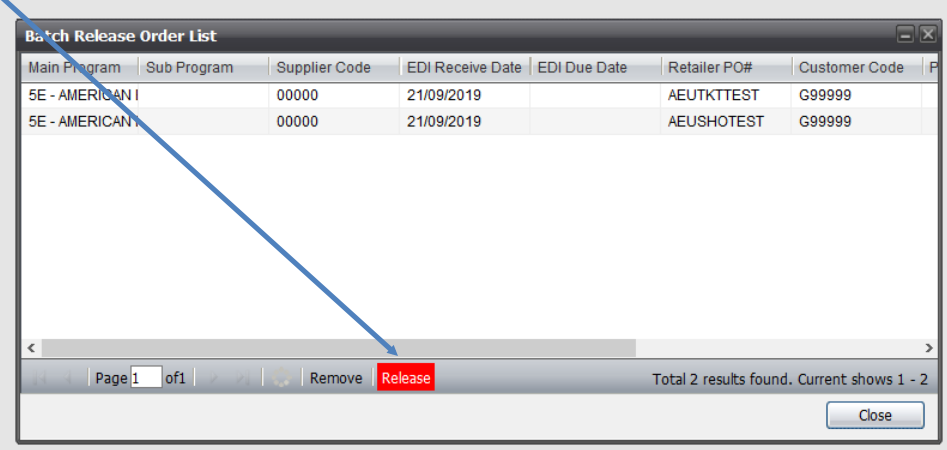
E-Platform- EDI ordering

Step 2: Batch releasing an order cont.

Global Apparel Branding & Packaging



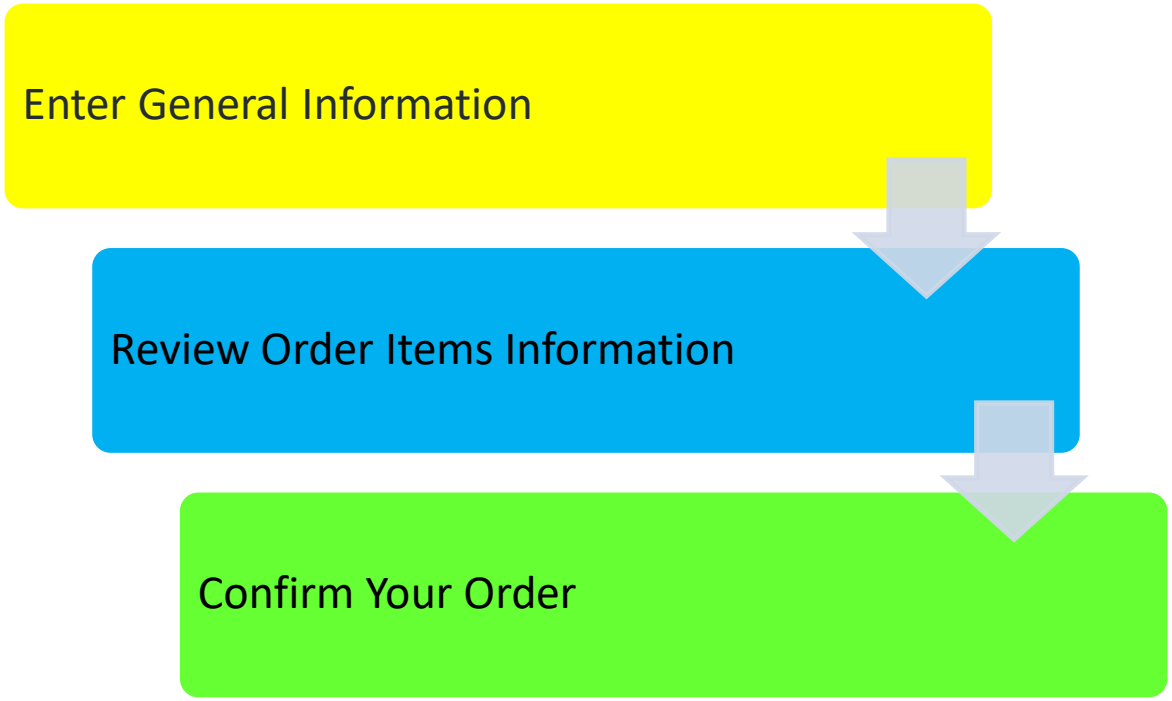
Once all orders are added to tray, click on 'View Tray and Batch Release', then click 'Release'



E-Platform- EDI ordering

3 steps during the order process

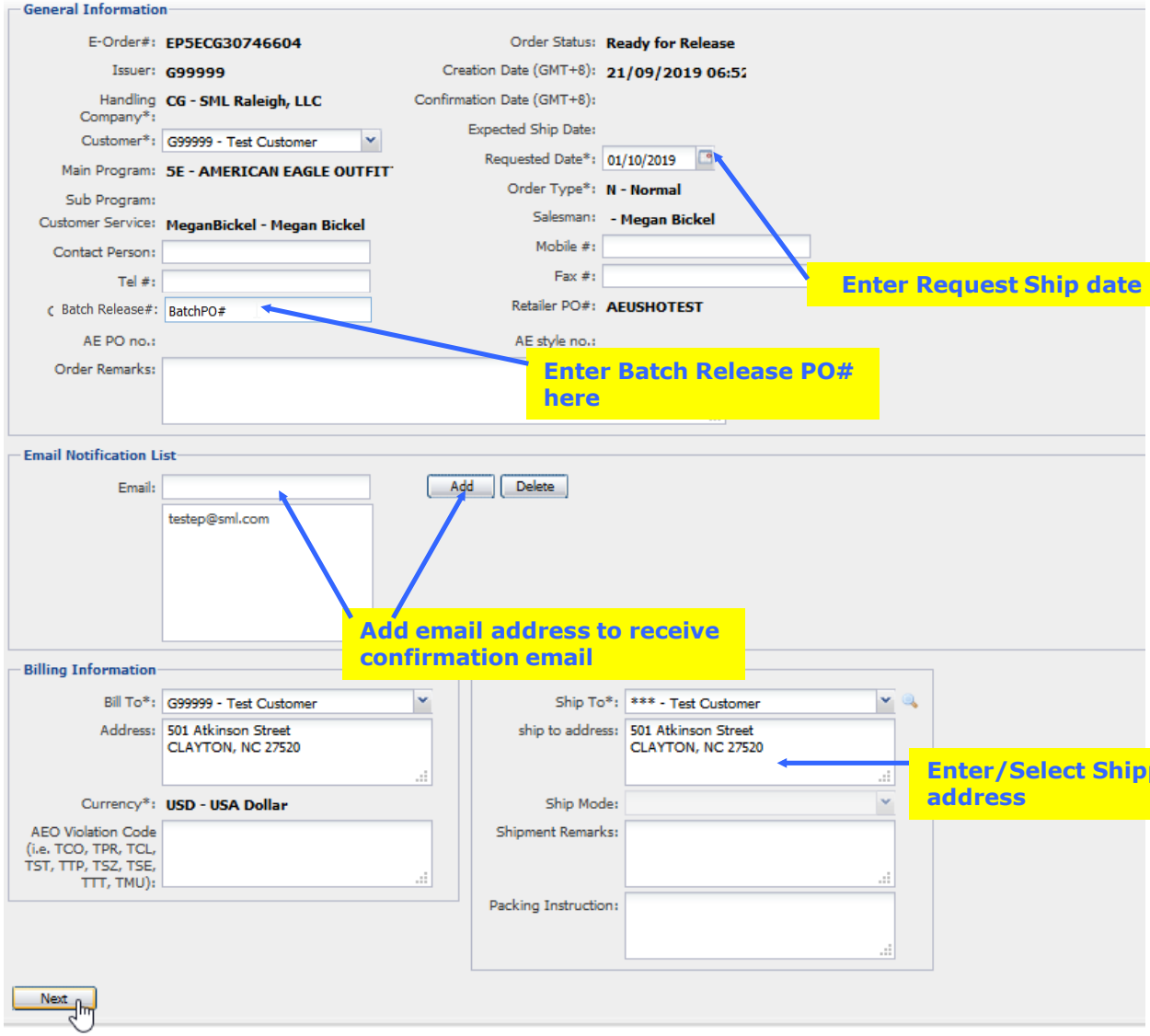
SML
Global Apparel Branding & Packaging



E-Platform- EDI ordering

Step 3: Enter in general information

Global Apparel Branding & Packaging



Violation codes:

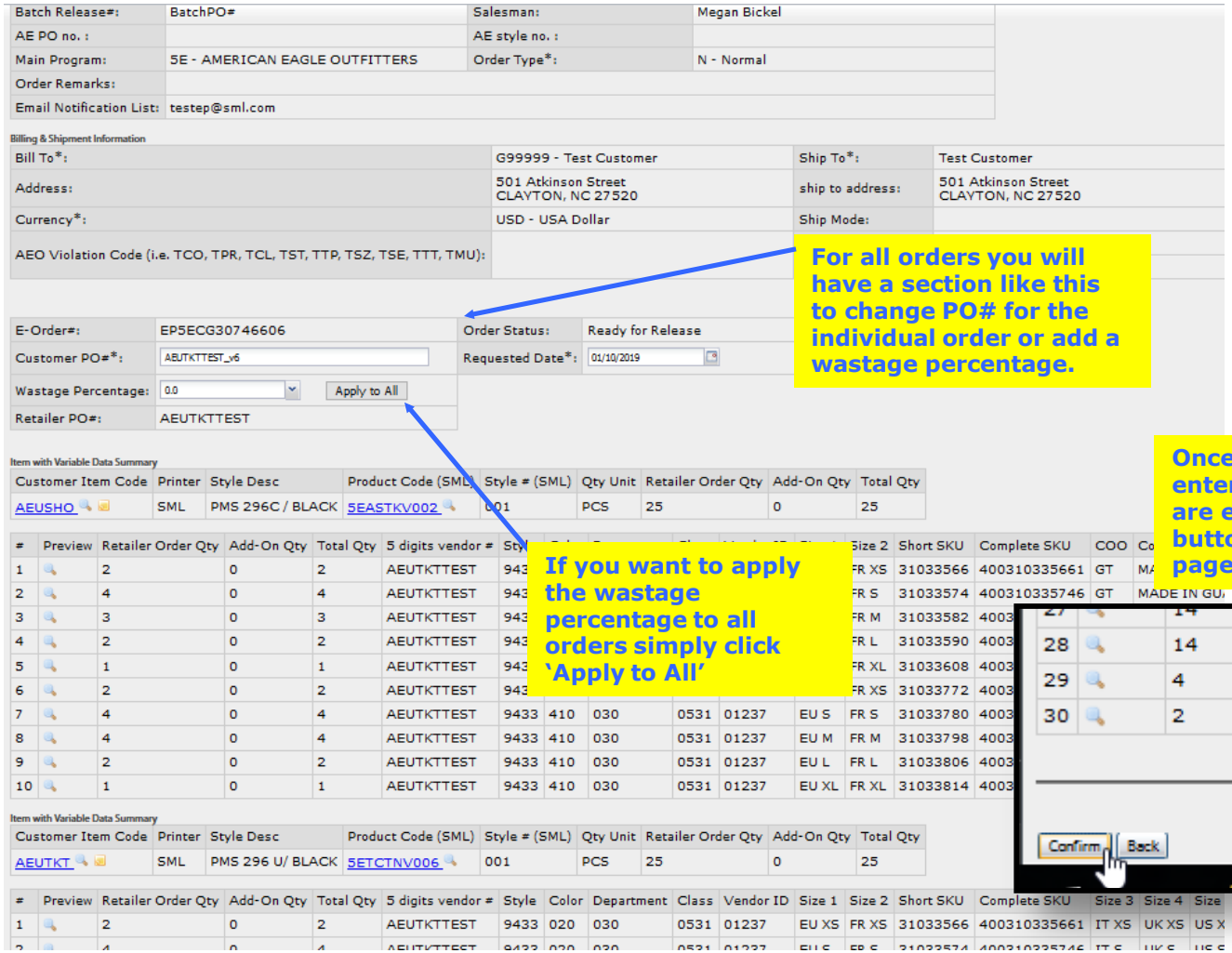
- TCO: Color Change TPR: Price Change
- TCL: Class Change TST: Style Change
- TTP: Wrong Ticket Type/Chg TSZ: Size change
- TSE: Ticketing System Error TTT: Vendor Compliance Placing Ticket Orders
- TMU: Move Units

Once the general information is entered and verified, press 'Next' button on the bottom of the page to continue

E-Platform- EDI ordering

Step 4: Confirming order

Global Apparel Branding & Packaging



Batch Release#:	BatchPO#	Salesman:	Megan Bickel
AE PO no. :		AE style no. :	
Main Program:	5E - AMERICAN EAGLE OUTFITTERS	Order Type*:	N - Normal
Order Remarks:			
Email Notification List:	testep@sml.com		

Billing & Shipment Information

Bill To*:	G99999 - Test Customer	Ship To*:	Test Customer
Address:	501 Atkinson Street CLAYTON, NC 27520	ship to address:	501 Atkinson Street CLAYTON, NC 27520
Currency*:	USD - USA Dollar	Ship Mode:	
AEO Violation Code (i.e. TCO, TPR, TCL, TST, TTP, TSZ, TSE, TTT, TMU):			

E-Order#:	EP5ECG30746606	Order Status:	Ready for Release
Customer PO#*:	AEUTKTTEST_v6	Requested Date*:	01/10/2019
Wastage Percentage:	0.0 Apply to All		
Retailer PO#:	AEUTKTTEST		

Item with Variable Data Summary

Customer Item Code	Printer	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
AEUSHO	SML	PMS 296C / BLACK	5EASTKV002	001	PCS	25	0	25

#	Preview	Retailer Order Qty	Add-On Qty	Total Qty	5 digits vendor #	Sty						Size 2	Short SKU	Complete SKU	COO	Co
1		2	0	2	AEUTKTTEST	943						FR XS	31033566	400310335661	GT	MA
2		4	0	4	AEUTKTTEST	943						FR S	31033574	400310335746	GT	MADE IN GU
3		3	0	3	AEUTKTTEST	943						FR M	31033582	4003		
4		2	0	2	AEUTKTTEST	943						FR L	31033590	4003		
5		1	0	1	AEUTKTTEST	943						FR XL	31033608	4003		
6		2	0	2	AEUTKTTEST	943						FR XS	31033772	4003		
7		4	0	4	AEUTKTTEST	9433	410	030	0531	01237	EU S	FR S	31033780	4003		
8		4	0	4	AEUTKTTEST	9433	410	030	0531	01237	EU M	FR M	31033798	4003		
9		2	0	2	AEUTKTTEST	9433	410	030	0531	01237	EU L	FR L	31033806	4003		
10		1	0	1	AEUTKTTEST	9433	410	030	0531	01237	EU XL	FR XL	31033814	4003		

Item with Variable Data Summary

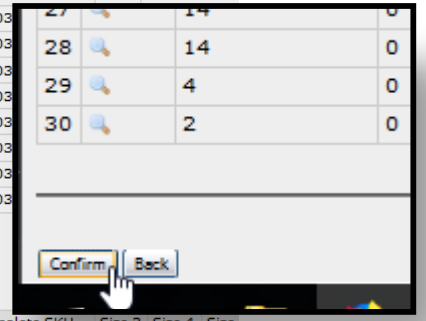
Customer Item Code	Printer	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
AEUTKT	SML	PMS 296 U/ BLACK	5ETCTNV006	001	PCS	25	0	25

#	Preview	Retailer Order Qty	Add-On Qty	Total Qty	5 digits vendor #	Style	Color	Department	Class	Vendor ID	Size 1	Size 2	Short SKU	Complete SKU	Size 3	Size 4	Size
1		2	0	2	AEUTKTTEST	9433	020	030	0531	01237	EU XS	FR XS	31033566	400310335661	IT XS	UK XS	US X

For all orders you will have a section like this to change PO# for the individual order or add a wastage percentage.

If you want to apply the wastage percentage to all orders simply click 'Apply to All'

Once all information is entered and wastage or po#s are edited, press 'Confirm' button on the bottom of the page to continue



E-Platform- EDI ordering

Step 6: Confirmation email

Global Apparel Branding & Packaging

G99999CG - Confirmation of EDI E-Order (THEORY) EPTest_Wcombo - EPTYCG11422029(269162239) 20/07/2016 04:14:56

smleplatform@sml.com to: AndrewBuotte@sml.com, nathanhepler@sml.com, testep@sml.com

07/19/2016 04:15 PM

Show Details

2 attachments

EPTYCG11422029_269162239_OrderSummary.PDF EPTYCG11422029_269162239_OrderDetails.PDF

Dear SML Vendor, G99999 - Test Customer

Thank you for your order.
The following message was automatically sent from an un-monitored email account. Please don't respond to this e-mail.
Please review all the relevant information and should you have any questions or queries then please contact Andrew Buotte .

E-Order#: EPTYCG11422029
Customer PO#*: EPTest_Wcombo
Retailer PO#: EPTest_Wcombo
RS ID: 269162239

Fixed Item Summary

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-515-HT		TYTYTNH02V	001	PCS	75	0	75

Item with Variable Data Summary

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-OUTLET-STK		TYTYTKH00A	001	PCS	75	0	75

Customer Item Code	Style Desc	Product Code (SML)	Style # (SML)	Qty Unit	Retailer Order Qty	Add-On Qty	Total Qty
TH-PACKING-STK	THEORY STICKER	TYTYTKH008	001	PCS	75	0	75

For Order Tracking, please click the following link
http://ep.sml.com/eplatform/

Bill To Company Name: Test Customer
501 Atkinson Street
CLAYTON, NC 27520

Ship To Address: Test Customer
501 Atkinson Street
CLAYTON, NC 27520

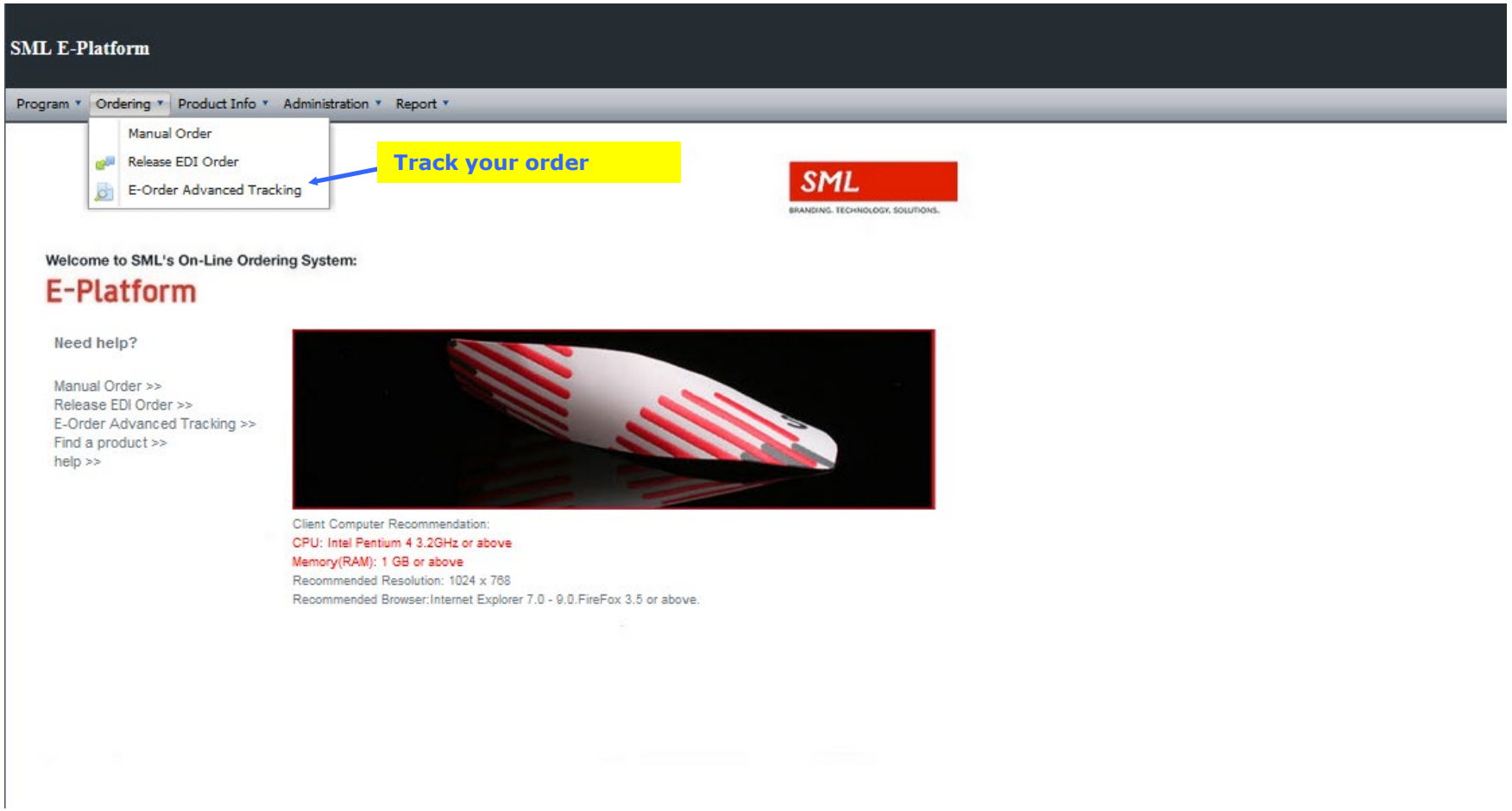
ALL ORDER DETAILS COULD BE REVIEWED AND PRINTED FROM SML WEB SITE. You can keep checking all your label/hang tag order status via web site.
****

The confirmation email should be received within 30 minutes. (depending on qty)

E-Platform- EDI ordering

Step 7: Order tracking

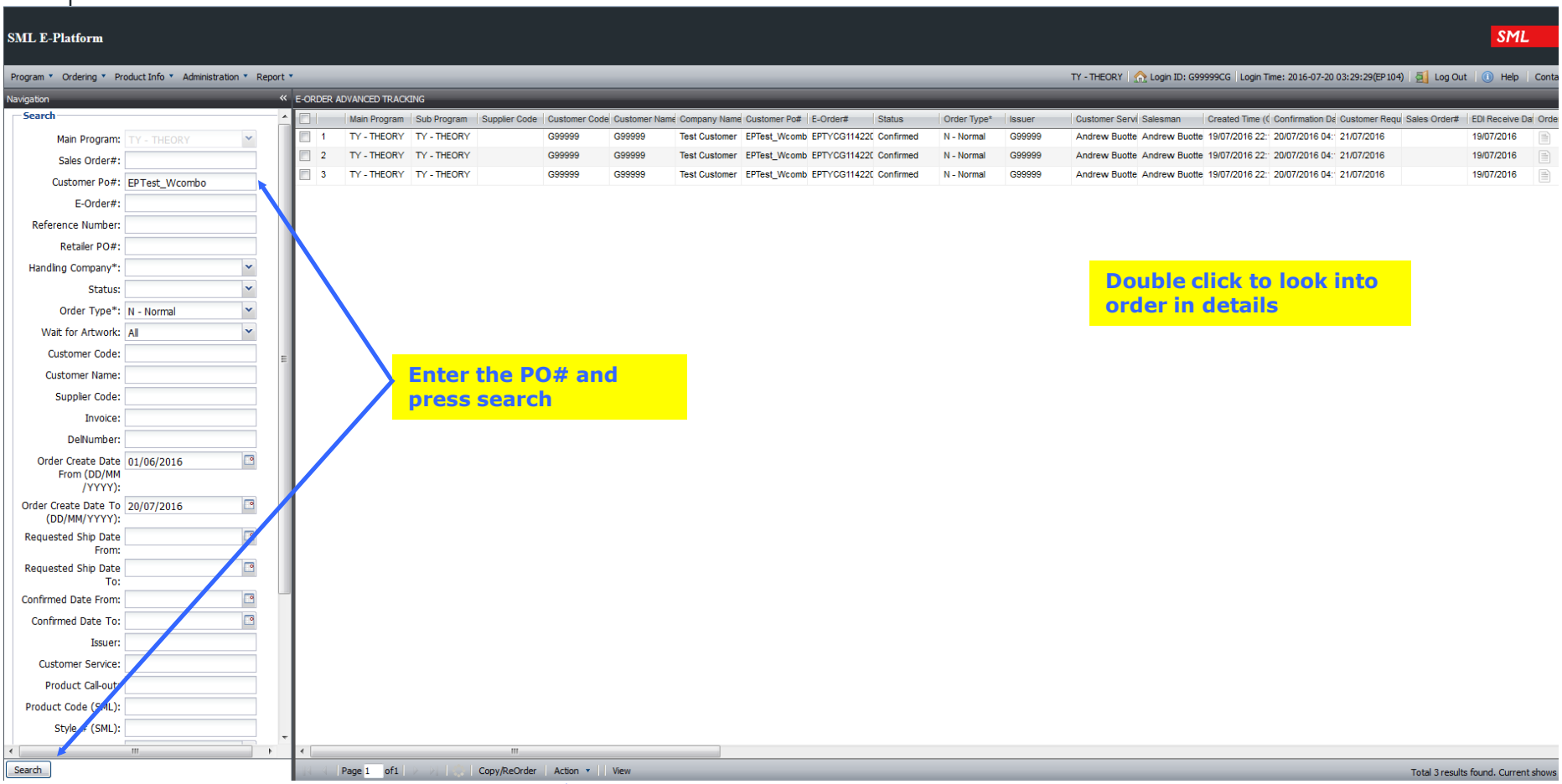
Global Apparel Branding & Packaging



E-Platform- EDI ordering

Step 8: Order tracking continued

Global Apparel Branding & Packaging



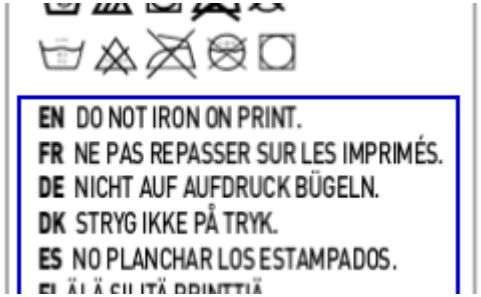
Glossary

Global Apparel Branding & Packaging

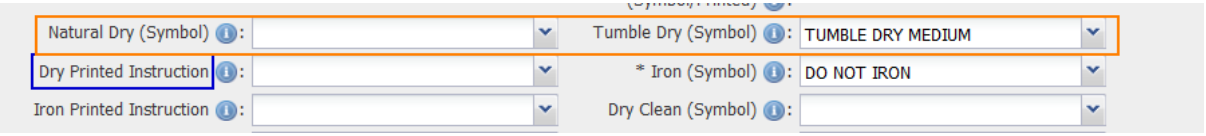
- **Composition**: One part and the fibers/percentages that make up that part.
- **Add term**: a term, something like ‘Exclusive of Decoration’ that will show after the fiber content.

EN 50% ALPACA / 50% BRASS. EXCLUSIVE OF DECORATION.
FR 50% ALPACA / 50% LAITON. À

- **Preliminary**: an instruction, usually for the care of the garment, that will show after the symbols on some labels



- **Symbol vs Printed instruction**: Depending on the logic, some symbols will represent all care instructions, others will show in the section above with the preliminaries. Below, the orange are the ‘symbol’ instructions, and the blue are the printed. Anything that cannot be represented by a symbol will be chosen here like ‘with like colors’



Contact List

SML
Global Apparel Branding & Packaging

Name	Region	Job	Email
Jackie Kitzler	USA	Global Team Leader, Sales Executive	jackiekitzler@sml.com
Jose Garcia	USA	Customer Service Representative	josegarcia@sml.com
Shaikh Shahriar	Bangladesh	Sales Executive	shaikkshahriar@sml.com
Aklema Sultana	Bangladesh	Asst.Manager, Customer Service	aklemasultana@sml.com
Oeng Sievtong	Cambodia	Senior Sales Executive	oengsievtong@sml.com
Somphos Sin	Cambodia	Customer Service Representative	SomphosSin@sml.com
Alicia Nicasio	Dominican Republic	Sales Executive	AliciaNicasio@sml.com
Thilza Mesa	Dominican Republic	Customer Service Representative/Manager	thilzamesa@sml.com
Esther Yu	Dongguan, China	Customer Service Representative	estheryu@sml.com
Leslie Hernandez	El Salvador/Guatemala	Sales Team leader	lesliehernandez@sml.com
Surender Kumar	Gurgaon, India	Sr. CS Executive - Order Management & Key Accounts Services handler AEO for Pakistan customers	surenderKumar@sml.com
Sumit Vig	Gurgaon, India	Sr. Manager - Order Management & Key Accounts Services)	sumitvig@sml.com
Sanjay Biswas	Gurgaon, India	Sr. Manager - Sales and Marketing	sanjaybiswas@sml.com

Contact List

Global Apparel Branding & Packaging

Name	Region	Job	Email
Wacky Chan	Hong Kong, China	Key Account Manager	wackychan@sml.com
Wiega Gautama	Indonesia, Jakarta	Sales Executive	wiegagautama@sml.com
Putri Kusuma	Indonesia, Serpong	Customer Service Representative	putrikusuma@sml.com
Adela Kim	Korea	Senior Manager of Key Account Management & Customer Service	Adelakim@sml.com
Mary Reyes	Mexico	Customer Service Manager	maryreyes@sml.com
Ruth Alcala	Mexico	Sales Manager	ruthalcala@sml.com
Alicia Nicasio	Santiago, Dominican Rep	Sales Manager	alicianicasio@sml.com
Thilza Mesa	Santiago, Dominican Rep	Customer Service Manager	thilzamesa@sml.com
Susanna Zhang	Shanghai, China	KAM	elenajia@sml.com
Dinuka Dassanayake	Sri Lanka	Manager for USA Accounts	dinukadassanayake@sml.com
Samila Prasad	Sri Lanka	Customer Service Manager	samilaprasad@sml.com
Voc Vu	Vietnam	Customer Service Executive	vocvu@sml.com
Daisy Nguyen	Vietnam	Sales Executive	daisynguyen@sml.com

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Global Apparel Branding
& Packaging

Thank You!